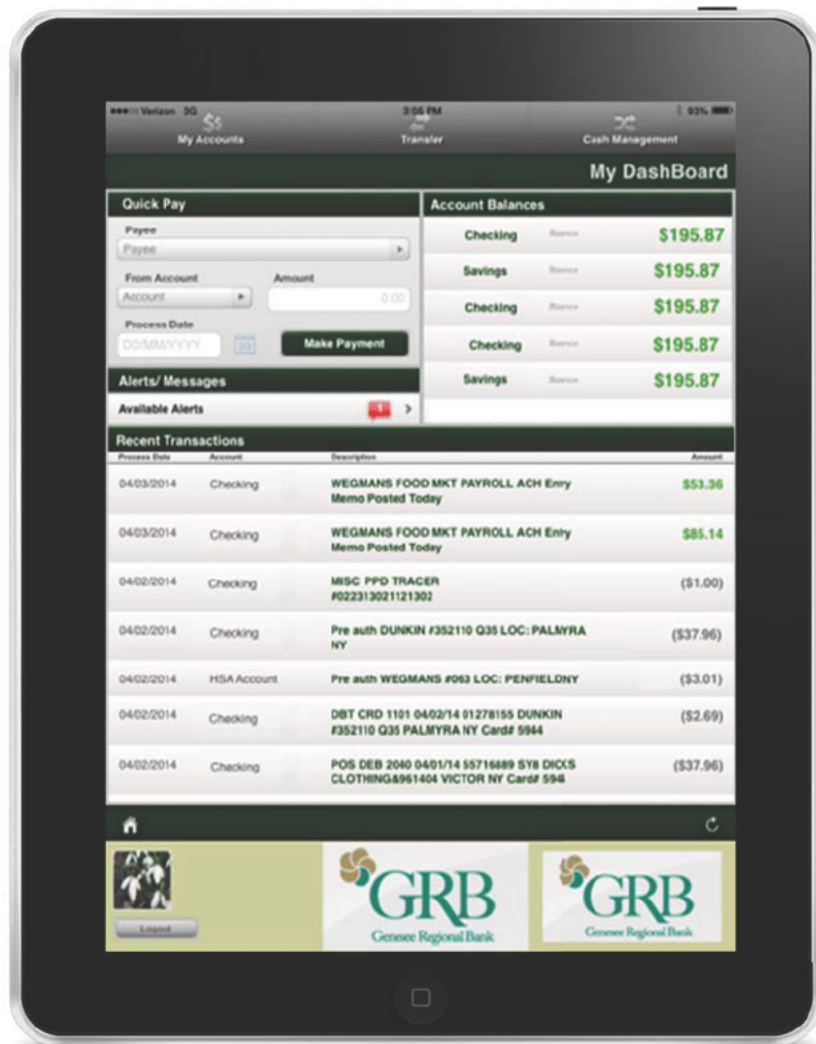


GRBmobile

iPad App User Guide



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Enroll in GRBmobile

1. Login to GRBonline
2. Go to **Account Options > Mobile Settings > Web Mobile Settings**
3. **Complete the following fields:** Checkbox to enable; Receive text message alerts; Mobile number; Wireless provider; the accounts you want to access from your mobile device. Click **Submit**.
4. Go to the **Apple App Store**, search "Genesee Regional Bank" or "grbmobile"; install the app

The screenshot shows the GRBonline interface. At the top, there are navigation tabs: GRBonline, Bill Payment, Cash Manager, and Account Options. Under Account Options, there are sub-tabs: User Info, Account, Display, Alerts, and Mobile Settings. The 'Web Mobile Settings' link is circled in red. Below this, there is a 'Mobile Web Settings' section with a help icon. The form contains the following fields:

- Enable web access for your mobile device
- Receive Text Message Alerts: Yes (dropdown menu) *** Standard wireless carrier charges apply ***
- Mobile Phone Number: 585 555 5555
- Select your wireless provider: Verizon (dropdown menu)
- Select the accounts you want to access from your mobile device:
 - Checking Account
 - Savings Account
 - HSA Account
 - TWPoter Photo
 - Mortgage

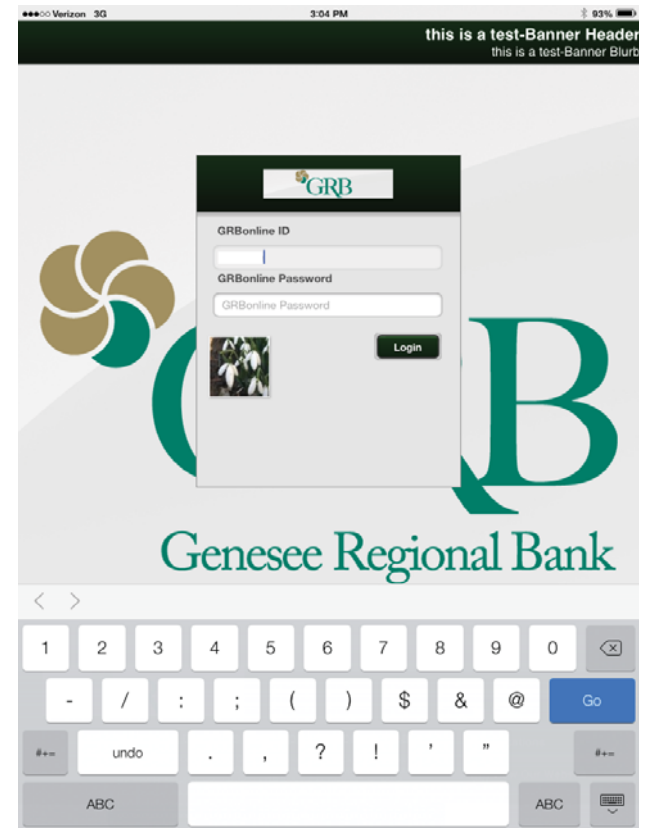


If you add an account to online banking after you set up mobile access, you will need to log in and enroll that account specifically; it is not automatically accessible on GRBmobile.

Log on to GRBmobile

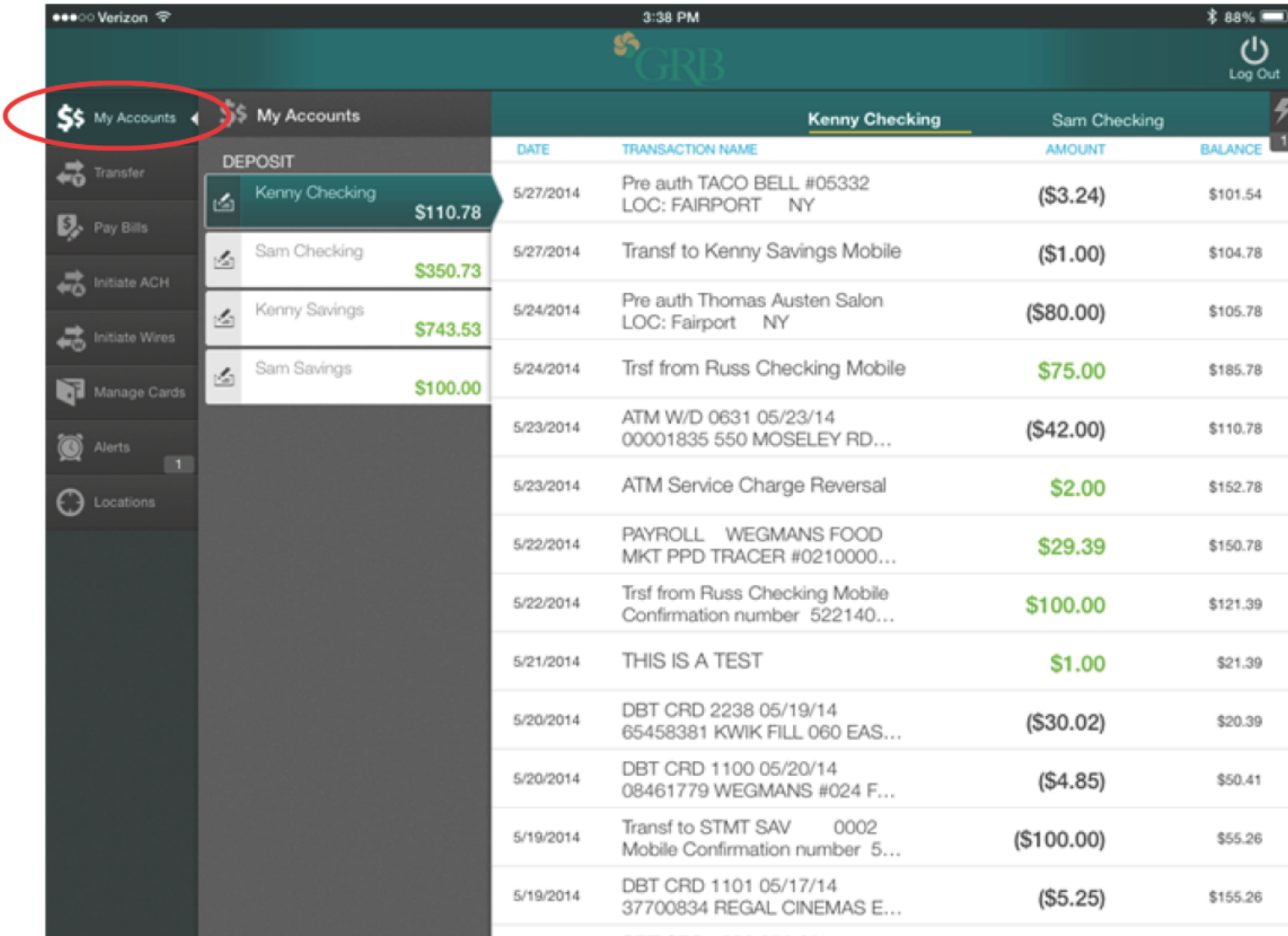
1. Touch the **Login** icon
2. Type in your **GRBonline ID**
3. Type in your **GRBonline password**

Your GRBmobile login is the same as your GRBonline login.



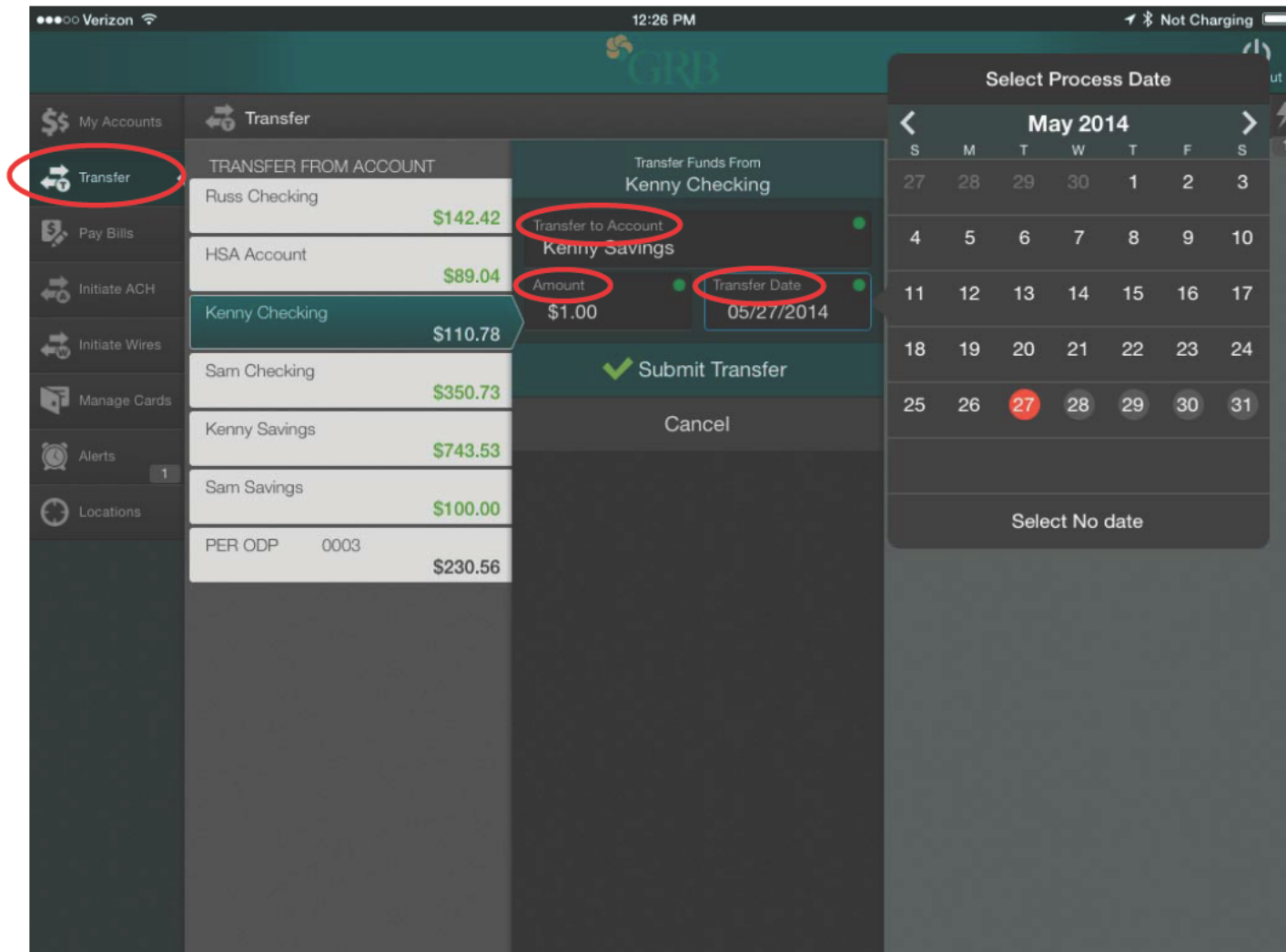
View account balances

1. To see the history of a specific account, touch **My Accounts**
2. Choose an account on the left of the screen to bring up a list of the most recent transactions



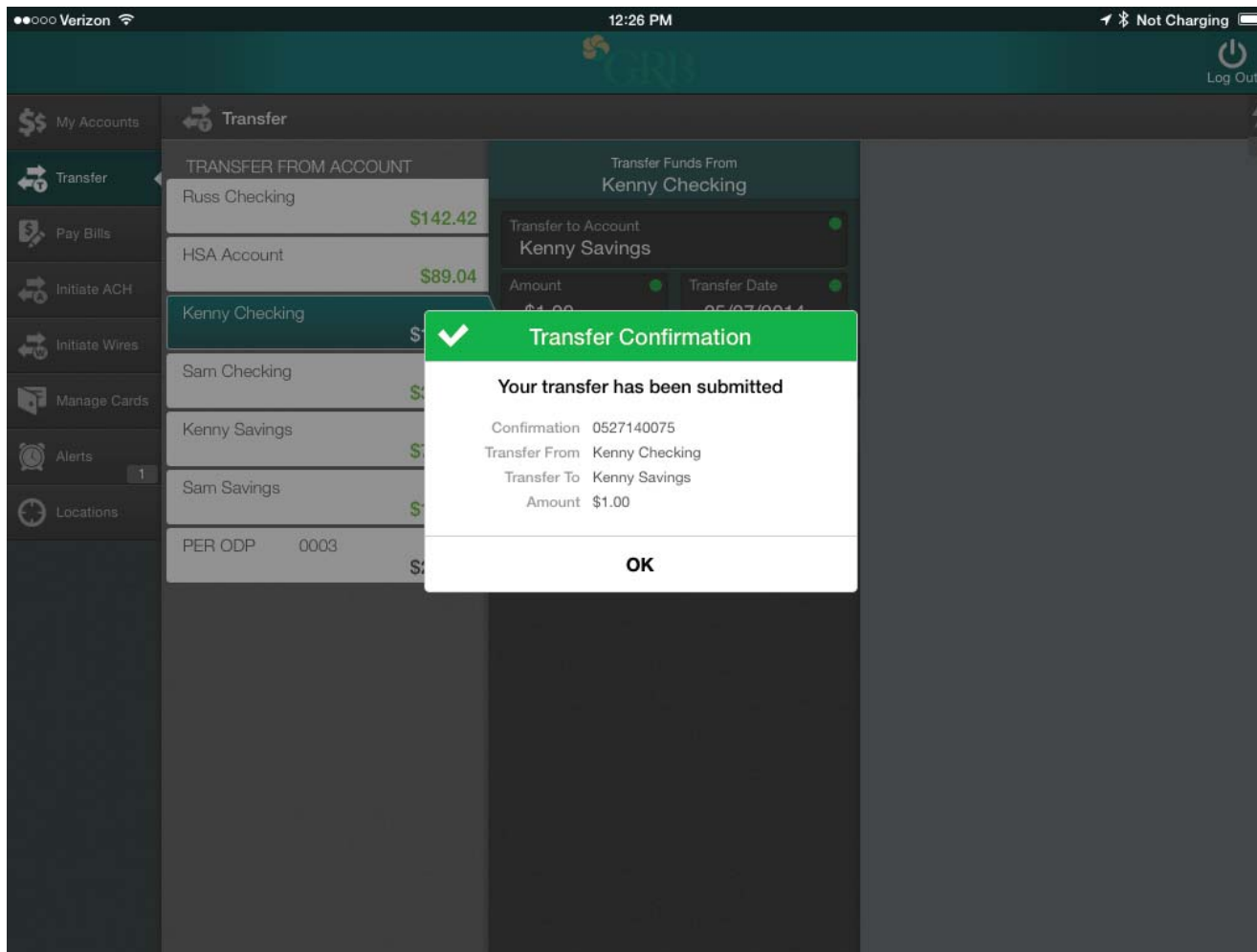
Transfer funds

1. Touch **Transfer** and select the account you are transferring FROM
2. Touch **Transfer to Account** to bring up the list of your accounts and select the one to transfer TO
3. Touch **Amount** to type in the transfer amount
4. Touch **Transfer Date** to bring up a calendar; select the date of the transfer; touch **Submit Transfer**



Transfer funds (con't.)

5. Touch **Submit Transfer**, then **OK** on the transfer confirmation pop-up

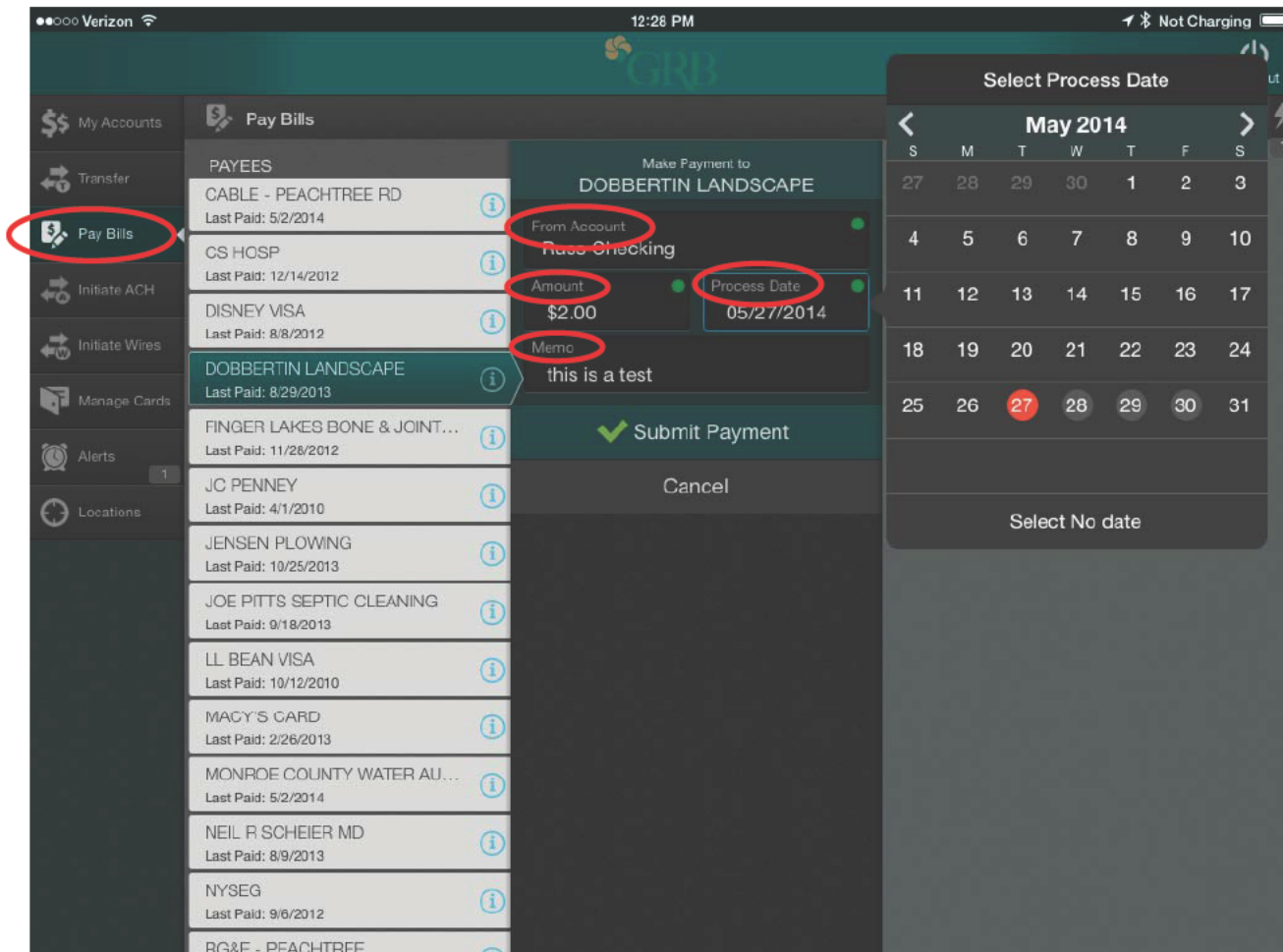


You must have the transfer capability in *GRBonline* to use this feature in *GRBmobile*.

If there are insufficient funds in your account to process your request, we will notify you via email.

Pay bills

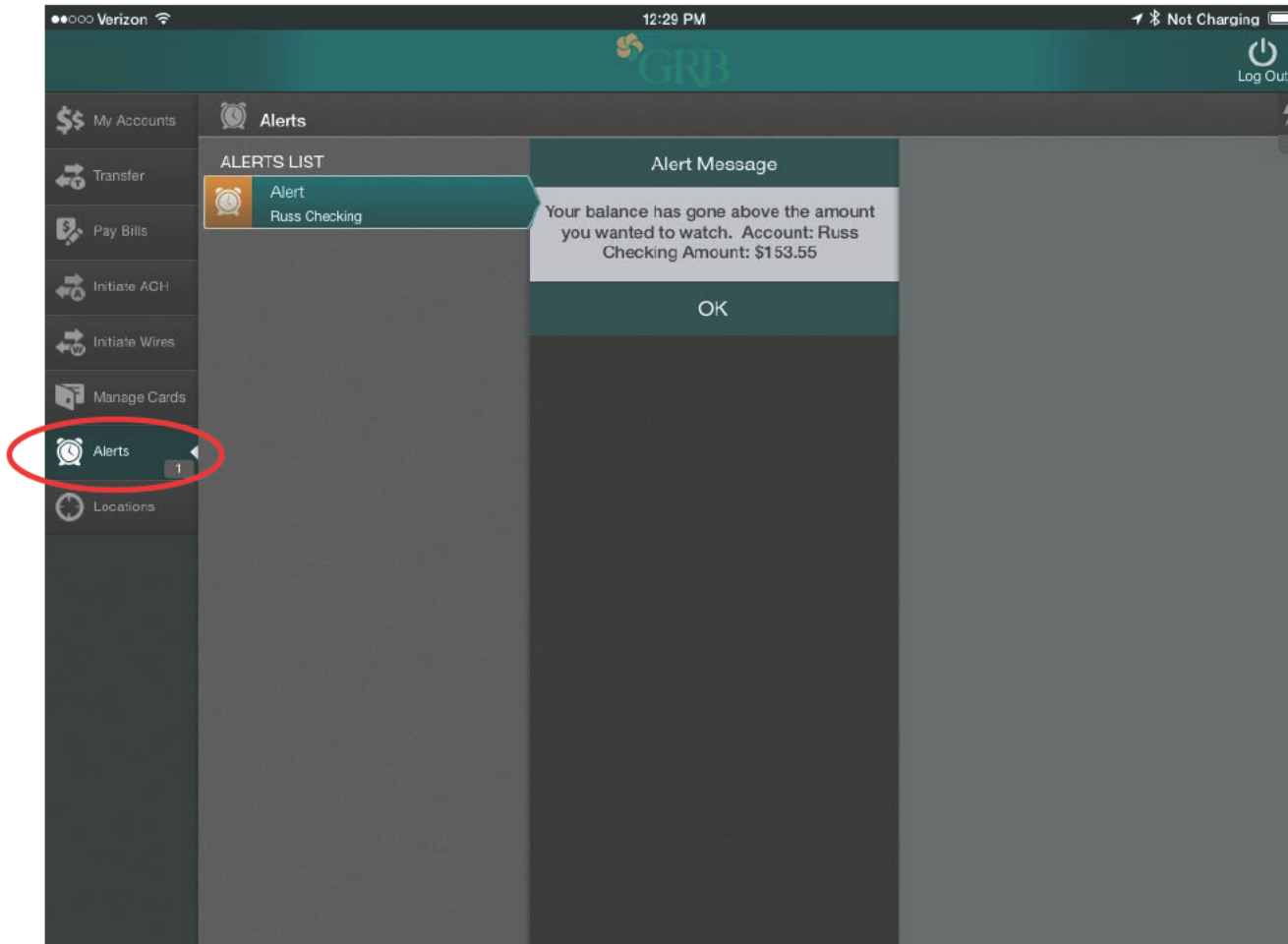
1. Touch **Pay Bills** to bring up a list and select a payee
2. Touch **From Account** to select the account to pay with and **Amount** to enter the amount to pay
3. Touch **Process Date** to bring up a calendar with valid payment dates and select the date to pay
4. Touch Memo to enter a memo, or just touch **Submit Payment**. A confirmation will be displayed.



You must have Bill Pay capability in GRB*online* to use this feature in GRB*mobile*.
If there are insufficient funds in your account to process your request, we will notify you via email.

Review alerts

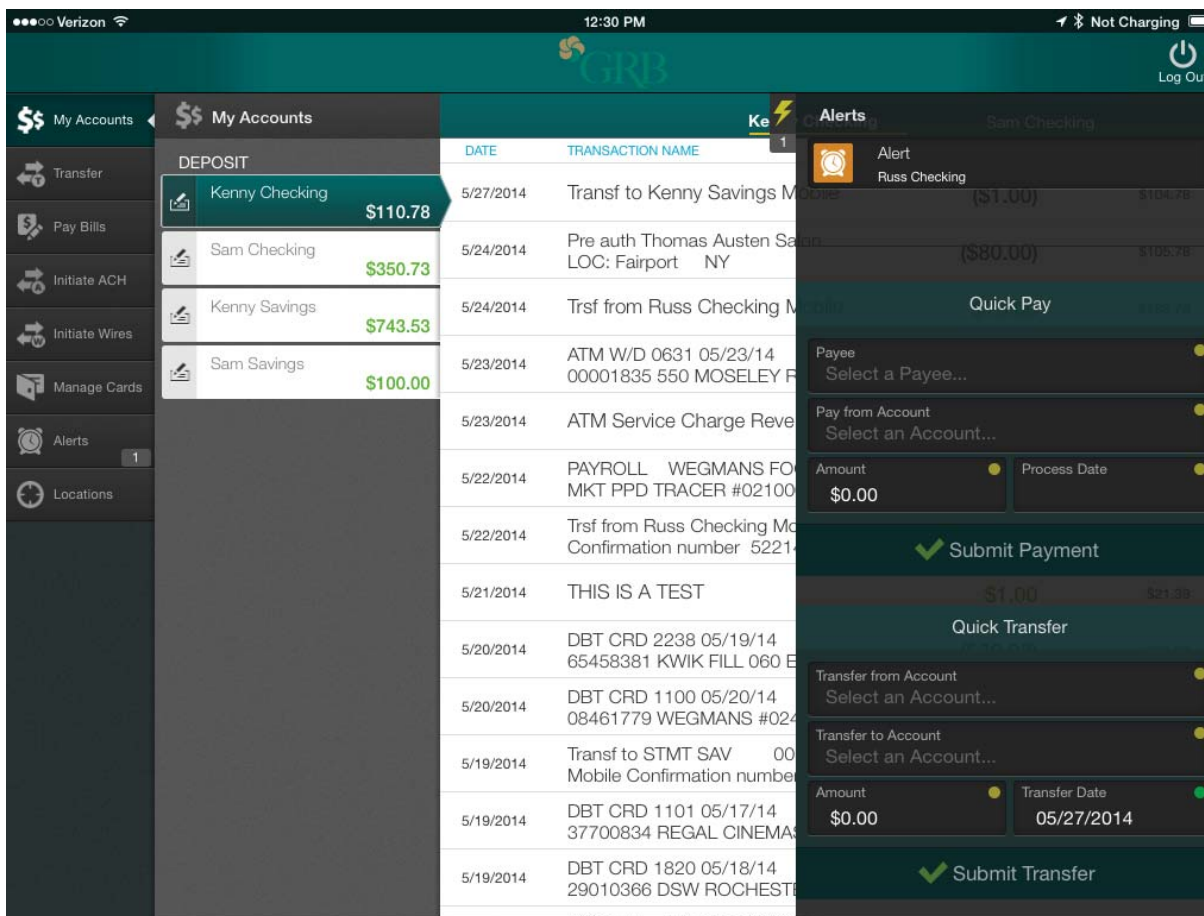
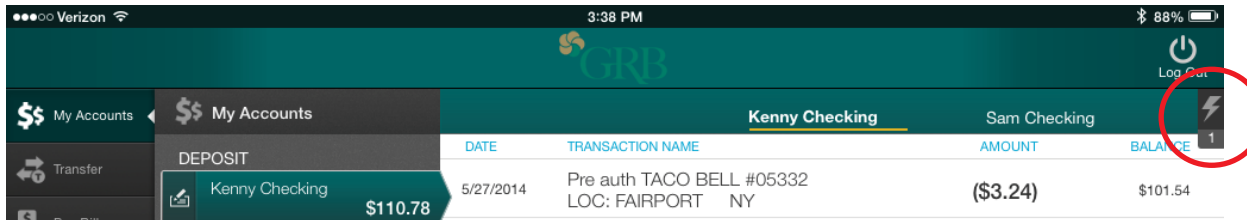
1. Touch **Alerts** to display any alerts for review; a number on the tab will notify you if one is waiting
2. Touch the alert to view from the list and touch **OK** to close



Alerts must be previously set up on *GRBonline* to use this feature in *GRBmobile*.

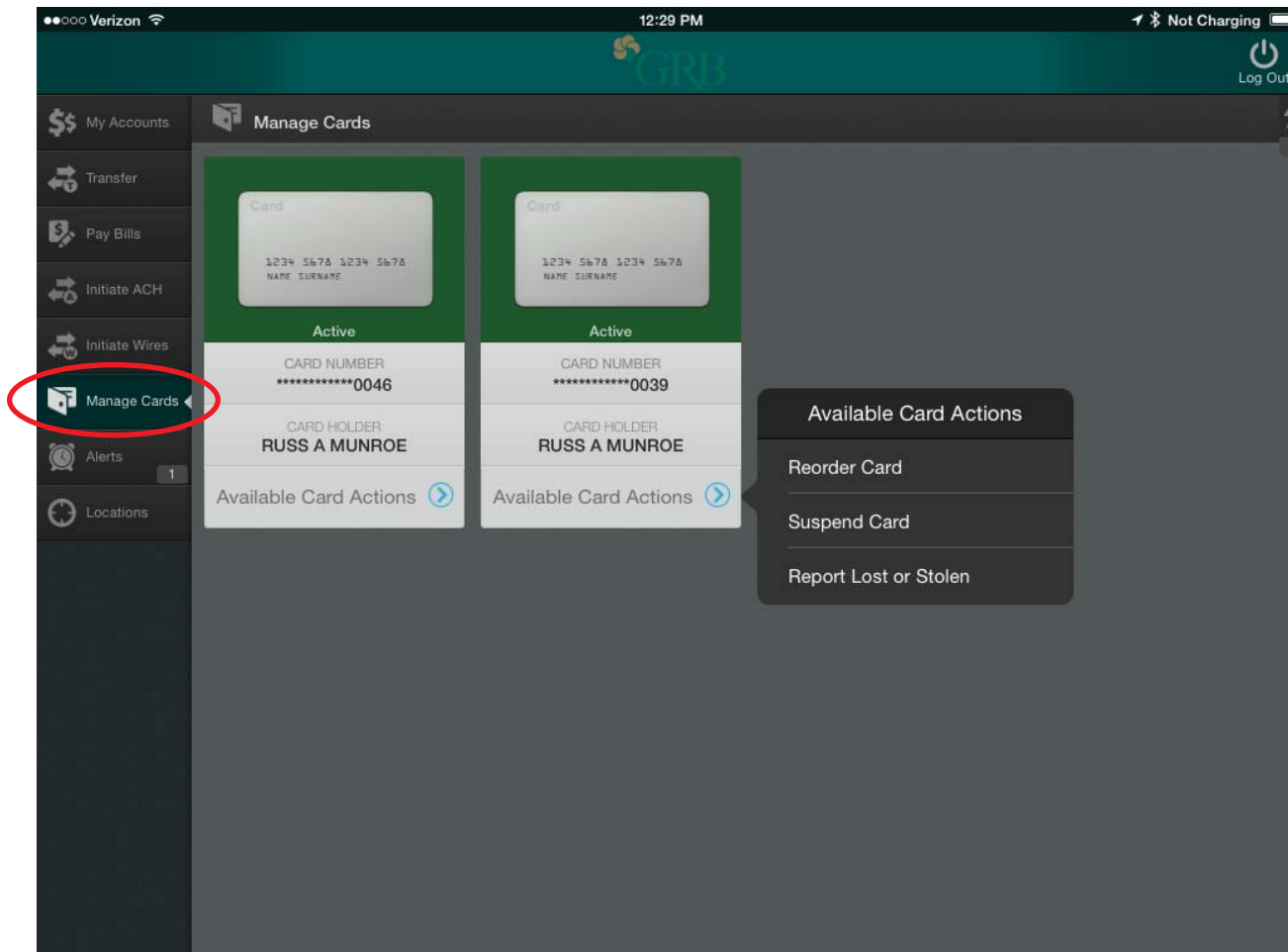
Quick access

1. Tap on the Quick Access icon from any screen to quickly access Alerts, Bill Pay, and Transfers



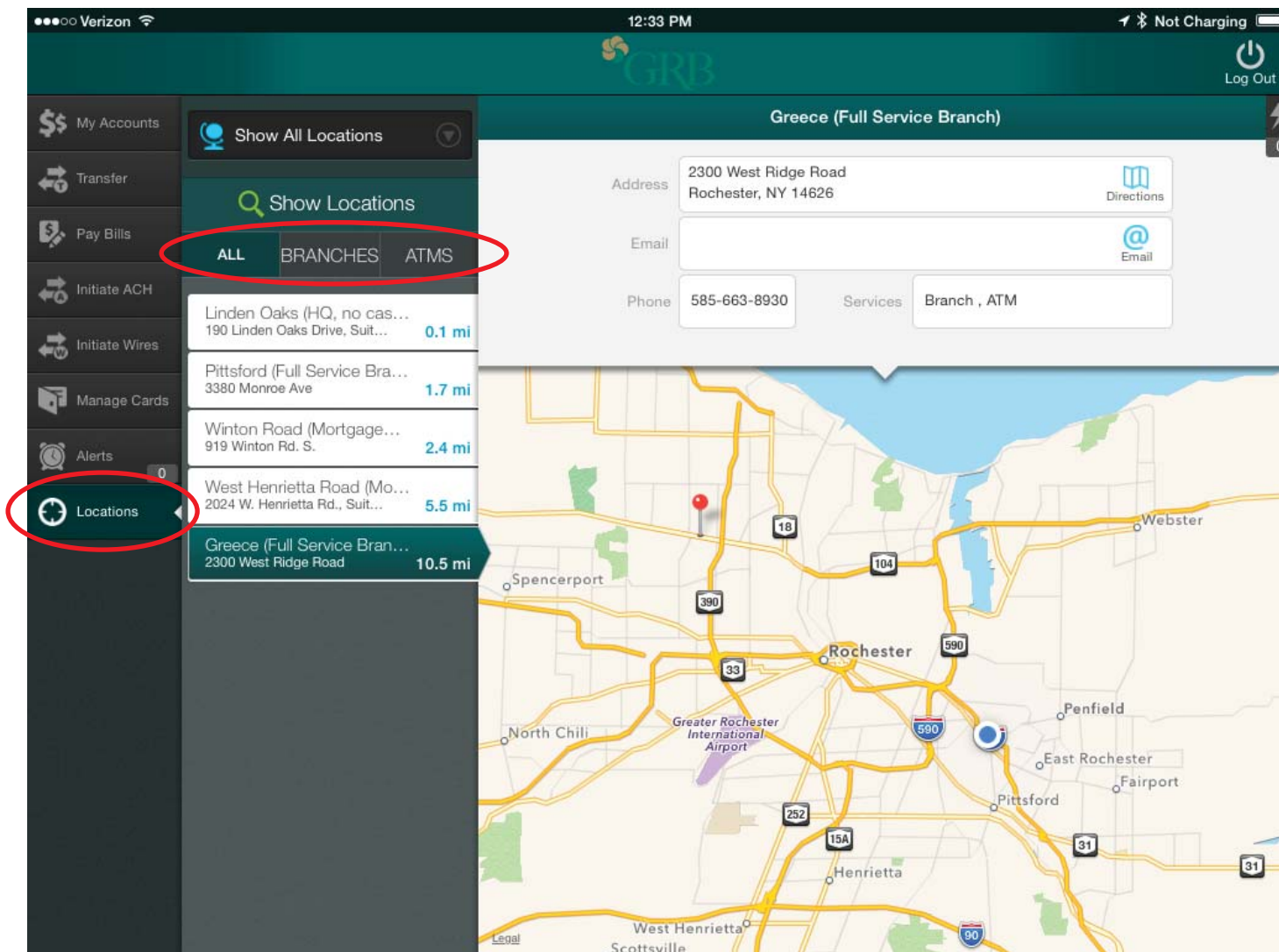
Manage cards

1. Touch **Manage Cards** to see linked ATM and debit cards
2. Touch **Available Card Options:**
 - Reorder Card
 - Suspend Card (temporarily disable)
 - Report Lost or Stolen (permanently disable and re-issue a new card)



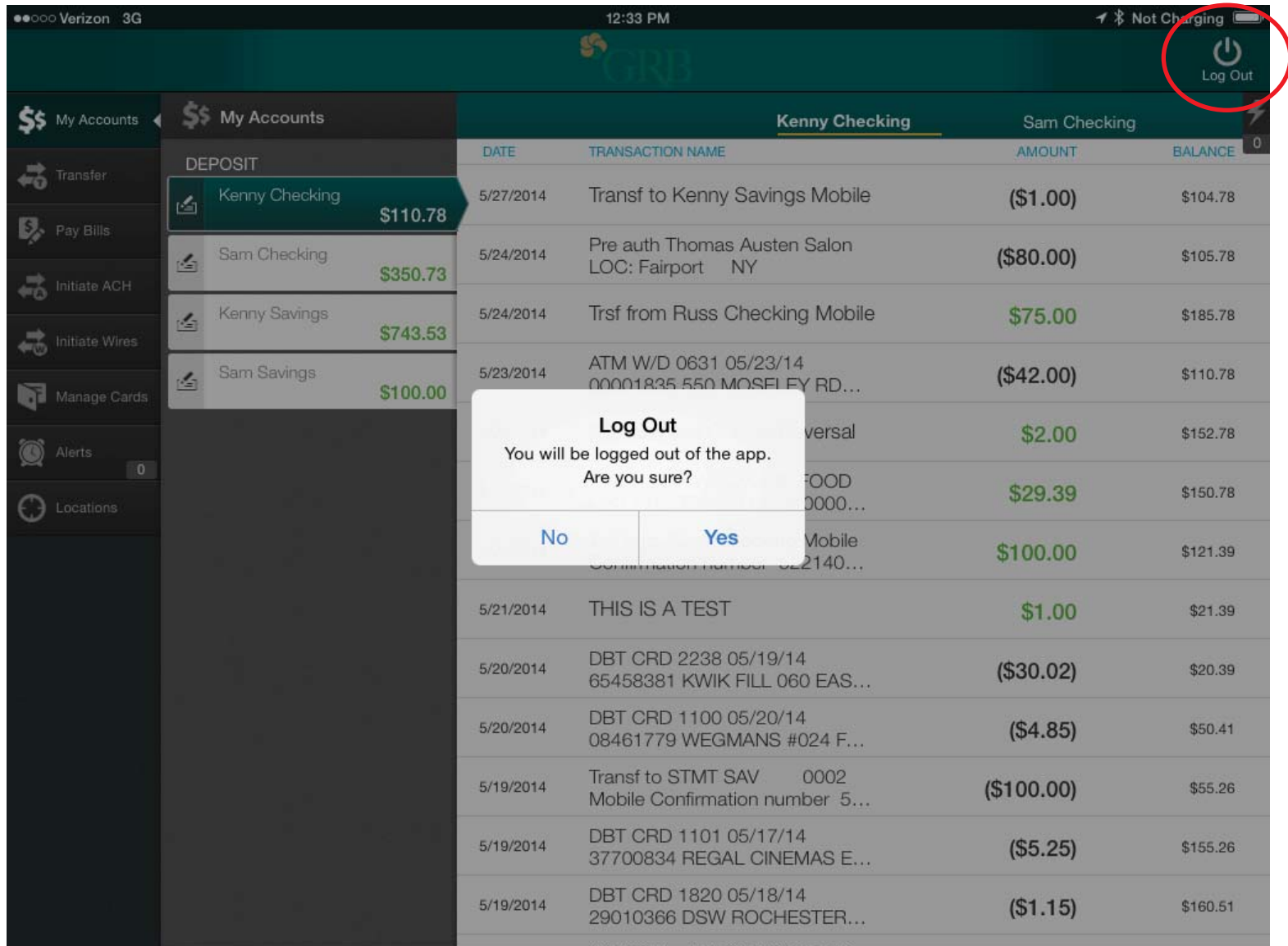
Locations

1. Touch **Locations** to pull up Find Locations
2. Select All, Branches, or ATMs to get a map and services offered at each



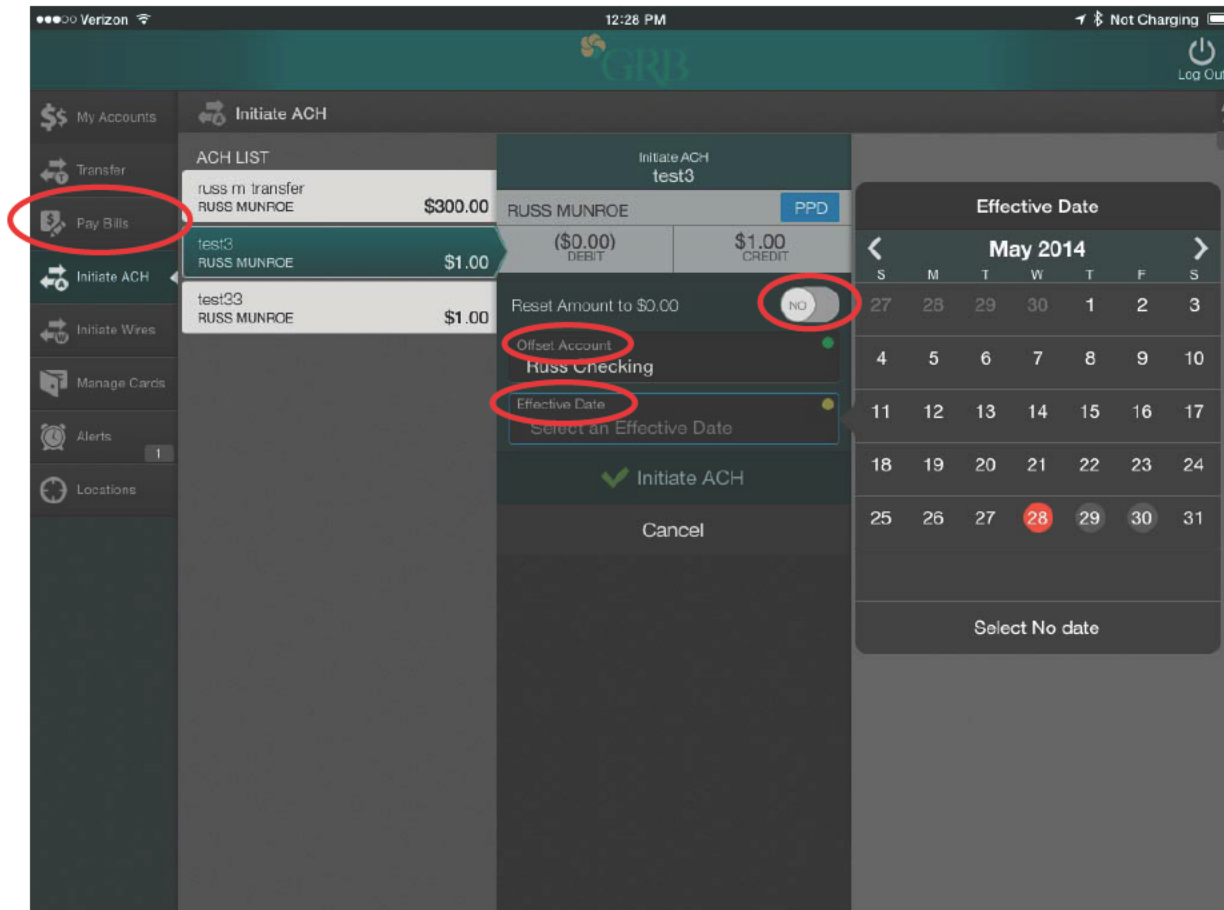
Log out

1. Touch the log out icon at the top of the screen, then Yes to confirm



GRBmobile for Business - ACH initiation

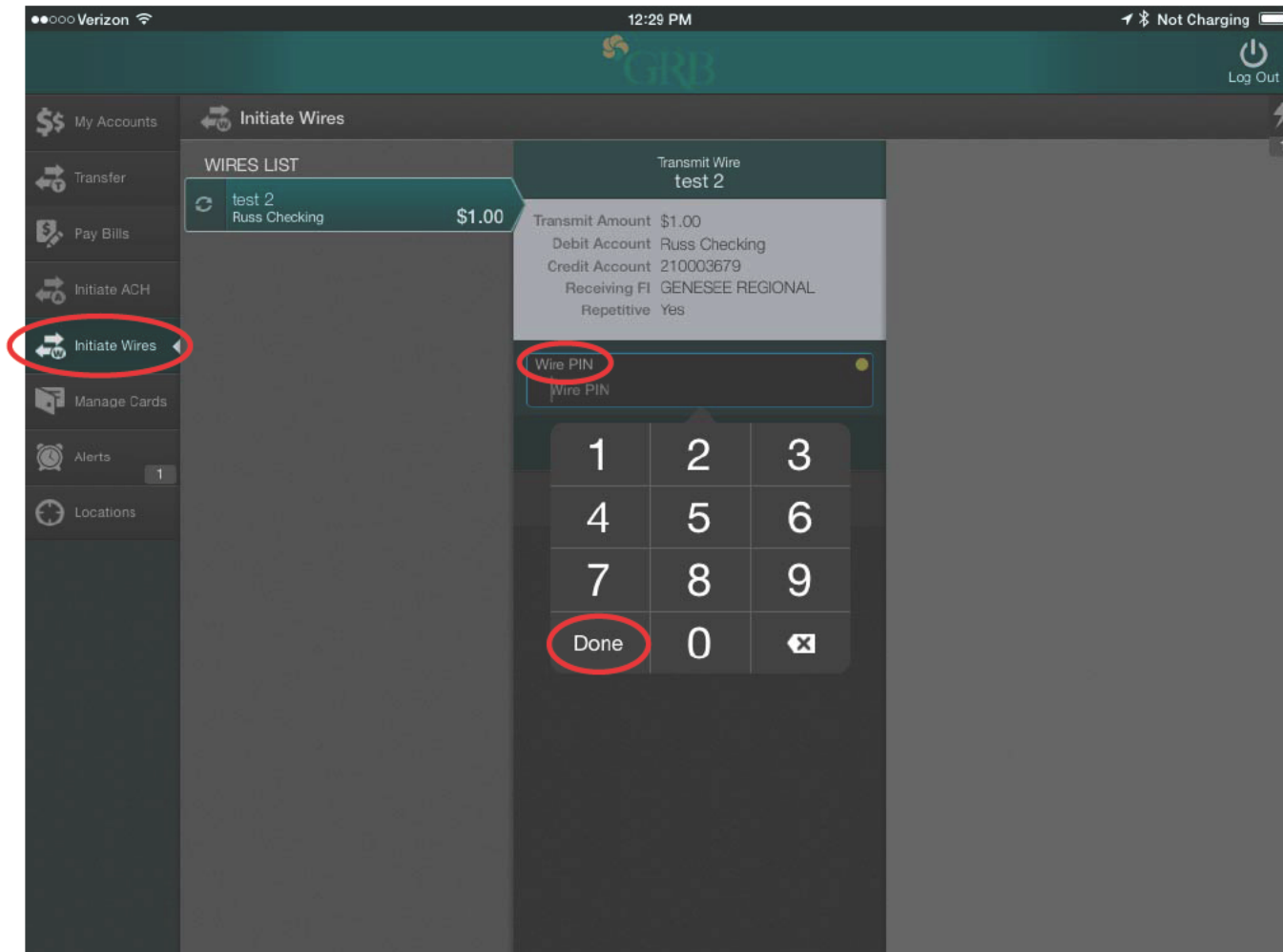
1. Touch **Initiate ACH** to see a list of ACH batches and select one
2. Toggle **Reset Amount to \$0.00** to **Yes** to reset the batch amount to zero after initiation
3. Touch **Offset Account** to select the account to initiate to or from
4. Touch Effective Date to see a calendar of valid dates and select one
5. Touch **Initiate ACH**; you will see a confirmation message and receive a confirmation email



You must have ACH Origination capability in GRBonline to use this feature in GRBmobile.

GRBmobile for Business - Wires

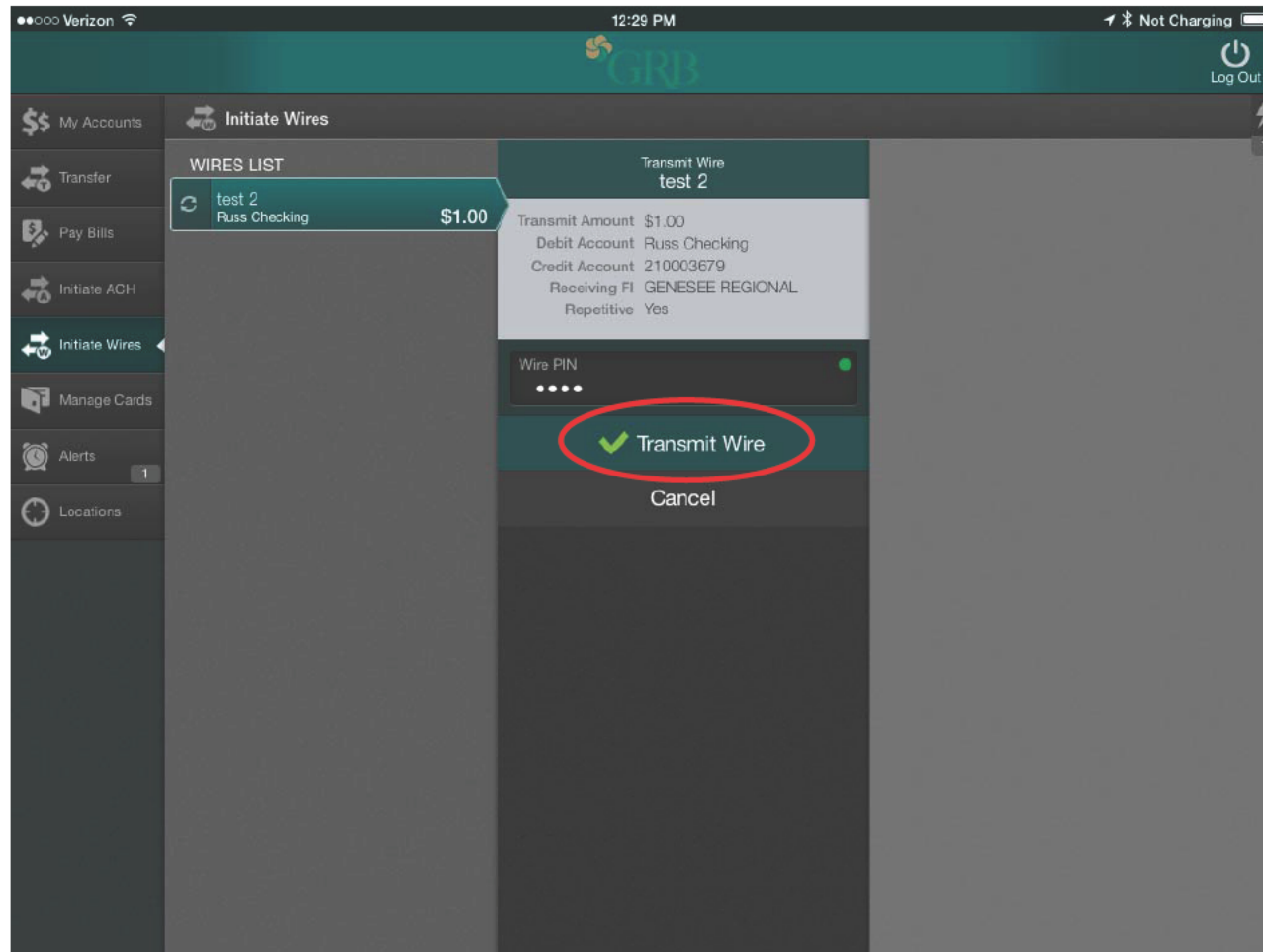
1. Touch **Initiate Wires** to bring up a list of pending wires.
2. Touch **Wire PIN** to type in your PIN, then touch **Done**



You must have wire capability in GRB*online* to use this feature in GRB*mobile*.

GRBmobile for Business - Wires (con't.)

1. Touch **Transmit Wire** to approve the wire transfer



You must have wire capability in GRB*online* to use this feature in GRB*mobile*.