GRB*mobile* iPad App User Guide



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Enroll in GRBmobile

- 1. Login to GRBonline
- 2. Go to Account Options > Mobile Settings > Web Mobile Settings
- 3. **Complete the following fields**: Checkbox to enable; Receive text message alerts; Mobile number; Wireless provider; the accounts you want to access from your mobile device. Click **Submit**.
- 4. Go to the Apple App Store, search "Genesee Regional Bank" or "grbmobile"; install the app

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Receive Text Message Alerts	Yes 💌 ** Standard wireless carrier charges apply **	
Mobile Phone Number	585 555 5555	
Select your wireless provider	Verizon	
Select the accounts you want to	access from your mobile device	
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If you add an account to online banking after you set up mobile access, you will need to log in and enroll that account specifically; it is not automatically accessible on GRB*mobile*.

Log on to GRBmobile

- 1. Touch the Login icon
- 2. Type in your **GRB**online ID
- 3. Type in your **GRB**online password

Your GRB*mobile* login is the same as your GRB*online* login.



View account balances

1. To see the history of a specific account, touch **My Accounts**

2. Choose an account on the left of the screen to bring up a list of the most recent transactions

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-	DEPOSIT		DATE	TRANSACTION NAME	AMOUNT	BALANCE
4 75 Transfer	Kenny Checking	\$110.78	5/27/2014	Pre auth TACO BELL #05332 LOC: FAIRPORT NY	(\$3.24)	\$101.54
Pay Bills	Sam Checking	\$350.73	5/27/2014	Transf to Kenny Savings Mobile	(\$1.00)	\$104.78
Initiate ACH	🔏 Kenny Savings	\$743.53	5/24/2014	Pre auth Thomas Austen Salon LOC: Fairport NY	(\$80.00)	\$105.78
Manage Cards	Sam Savings	\$100.00	5/24/2014	Trsf from Russ Checking Mobile	\$75.00	\$185.78
Alerts			5/23/2014	ATM W/D 0631 05/23/14 00001835 550 MOSELEY RD	(\$42.00)	\$110.78
			5/23/2014	ATM Service Charge Reversal	\$2.00	\$152.78
•			5/22/2014	PAYROLL WEGMANS FOOD MKT PPD TRACER #0210000	\$29.39	\$150.78
			5/22/2014	Trsf from Russ Checking Mobile Confirmation number 522140	\$100.00	\$121.39
			5/21/2014	THIS IS A TEST	\$1.00	\$21.39
			5/20/2014	DBT CRD 2238 05/19/14 65458381 KWIK FILL 060 EAS	(\$30.02)	\$20.39
			5/20/2014	DBT CRD 1100 05/20/14 08461779 WEGMANS #024 F	(\$4.85)	\$50.41
			5/19/2014	Transf to STMT SAV 0002 Mobile Confirmation number 5	(\$100.00)	\$55.26
			5/19/2014	DBT CRD 1101 05/17/14 37700834 REGAL CINEMAS E	(\$5.25)	\$155.26
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Transfer funds

- 1. Touch **Transfer** and select the account you are transferring FROM
- 2. Touch **Transfer to Account** to bring up the list of your accounts and select the one to transfer TO
- 3. Touch Amount to type in the transfer amount
- 4. Touch Transfer Date to bring up a calendar; select the date of the transfer; touch Submit Transfer



Transfer funds (con't.)

5. Touch **Submit Transfer**, then **OK** on the transfer confirmation pop-up



You must have the transfer capability in GRBonline to use this feature in GRBmobile.

If there are insufficient funds in your account to process your request, we will notify you via email.

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Pay bills

1. Touch Pay Bills to bring up a list and select a payee

2. Touch From Account to select the account to pay with and Amount to enter the amount to pay

3. Touch **Process Date** to bring up a calendar with valid payment dates and select the date to pay

4. Touch Memo to enter a memo, or just touch **Submit Payment.** A confirmation will be displayed.



You must have Bill Pay capability in GRB*online* to use this feature in GRB*mobile*. If there are insufficient funds in your account to process your request, we will notify you via email.

Review alerts

1. Touch **Alerts** to display any alerts for review; a number on the tab will notify you if one is waiting

2. Touch the alert to view from the list and touch **OK** to close



Alerts must be previously set up on GRBonline to use this feature in GRBmobile.

Quick access

1. Tap on the Quick Access iconfrom any screen to quickly access Alerts, Bill Pay, and Transfers

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				5/19/2014	DBT CRD 1820 05/18/14 29010366 DSW ROCHESTI		🗸 Subm	it Transfer	

Manage cards

- 1. Touch Manage Cards to see linked ATM and debit cards
- 2. Touch Available Card Options:

Reorder Card

Suspend Card (temporarily disable)

Report Lost or Stolen (permanently disable and re-issue a new card)



Locations

- 1. Touch Locations to pull up Find Locations
- 2. Select All, Branches, or ATMs to get a map and services offered at each



Log out

1. Touch the log out icon at the top of the screen, then Yes to confirm

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Pay Bills	Sam Checking	\$350.73	5/24/2014	Pre auth Thomas Aus LOC: Fairport NY	sten Salon	(\$80.00)	\$105.78
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GRBmobile for Business - ACH initiation

- 1. Touch Initiate ACH to see a list of ACH batches and select one
- 2. Toggle Reset Amount to \$0.00 to Yes to reset the batch amount to zero after initiation
- 3. Touch Offset Account to select the account to initiate to or from
- 4. Touch Effective Date to see a calendar of valid dates and select one
- 5. Touch Initiate ACH; you will see a confirmation message and receive a confirmation email



You must have ACH Origination capability in GRBonline to use this feature in GRBmobile.

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GRBmobile for Business - Wires

1. Touch **Initiate Wires** to bring up a list of pending wires.

2. Touch **Wire PIN** to type in your PIN, then touch **Done**



You must have wire capability in GRBonline to use this feature in GRBmobile.

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GRBmobile for Business - Wires (con't.)

1. Touch **Transmit Wire** to approve the wire transfer



You must have wire capability in GRBonline to use this feature in GRBmobile.

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