



GRB *online*

Text Banking User Guide

Table of Contents

Pages 2-6 Enroll

Pages 7-8 Text banking commands

Enroll (1 of 4)

1. Login to GRBOnline
2. Go to Account Options > Mobile Settings
3. Click on Text Mobile Settings

The screenshot displays the GRBOnline interface. At the top, there are navigation tabs: GRBOnline, Bill Payment, Cash Manager, and Account Options. Below these, a secondary menu includes User Info, Account, Display, Alerts, and Mobile Settings. Under Mobile Settings, 'Text Mobile Settings' is highlighted with a red circle. The main content area is titled 'Mobile Web Settings' and contains the following options:

- Enable web access for your mobile device
- Receive Text Message Alerts: Yes ** Standard wireless carrier charges apply **
- Mobile Phone Number: 585 555 3555
- Select your wireless provider: Verizon
- Select the accounts you want to access from your mobile device:
 - Checking Account
 - Savings Account
 - HSA Account
 - TWPorter Photo
 - Mortgage

Enroll (2 of 4)

4. Complete the following information:

- Check the box for enable text access
- Check the box to accept the terms and conditions
- Input your mobile phone number

- Select your wireless provider
- Select the accounts you want to access via text by checking the boxes next to each. Enter
- Provide short names for each account

GENESEE REGIONAL BANK Mobile Text Settings ?

Enable text access for your mobile device

Accept GENESEE REGIONAL BANK Text Banking Terms & Conditions [View Terms & Conditions](#)

Mobile Phone Number

*** Message and data rates may apply. Text STOP to 89549 to cancel. Text HELP to 89549 or call (585) 218-4280 for more information. 1 message per request ***

Select Your Wireless Provider

Not all carriers are supported for this service. Click the dropdown for a list of participating carriers. Carrier is not responsible for any delayed or undelivered messages

Select the accounts you want text access from your mobile device

Account Name	Mobile Short Name
<input checked="" type="checkbox"/> Checking Account	<input type="text" value="Checking"/>
<input checked="" type="checkbox"/> Savings Account	<input type="text" value="Savings"/>
<input checked="" type="checkbox"/> HSA Account	<input type="text" value="HSA"/>
<input checked="" type="checkbox"/> TWPorter Photo	<input type="text" value="TWPorter Photo"/>
<input checked="" type="checkbox"/> Mortgage	<input type="text" value="Mortgage"/>

Text Commands

Bal=All Acct Bal
Bal Mobile Short Name=Single Acct Bal
Hist=All Accts Recent Activity
Hist Mobile Short Name=Single Acct Activity
Help=Commands
Stop=Cancel

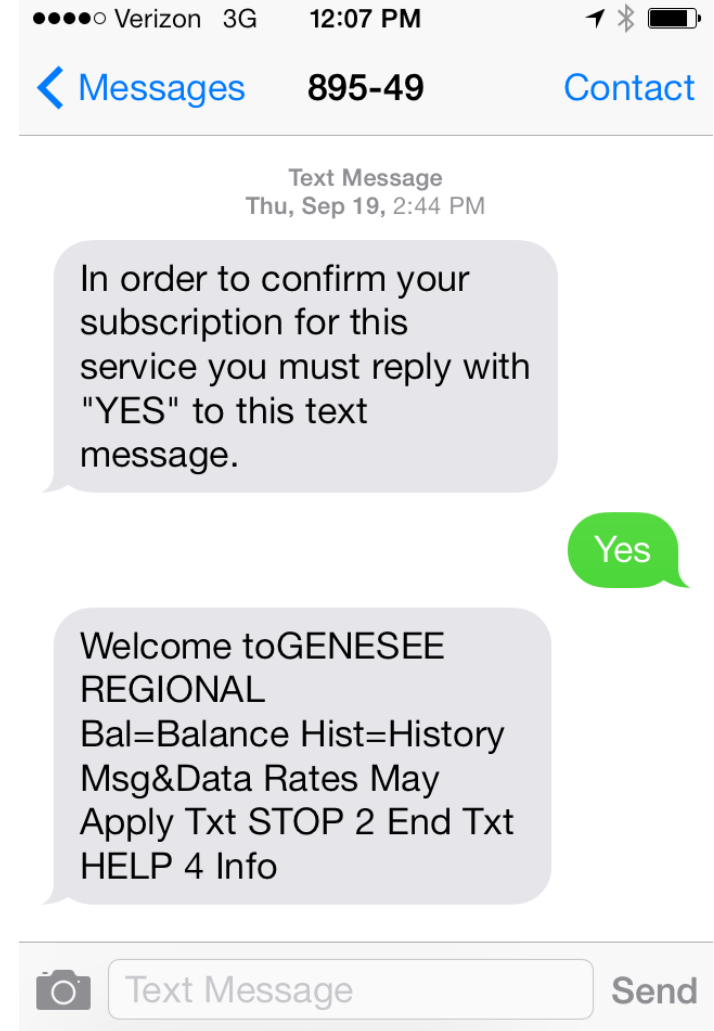
Submit  Cancel 

Enroll (3 of 4)

5. Click Submit
6. A similar screen will appear with your selections entered; click Confirm if all information is correct
7. You will receive an information message about receiving the text message needed to complete the enrollment

Enroll (4 of 4)

8. On your mobile phone, reply YES once you have received the text message
9. You will receive an additional text message displaying the different text banking commands
10. NOTE: If you add an account to online banking after you set up mobile access, you will need to log in and enroll that account specifically; it is not automatically accessible on *GRBmobile*



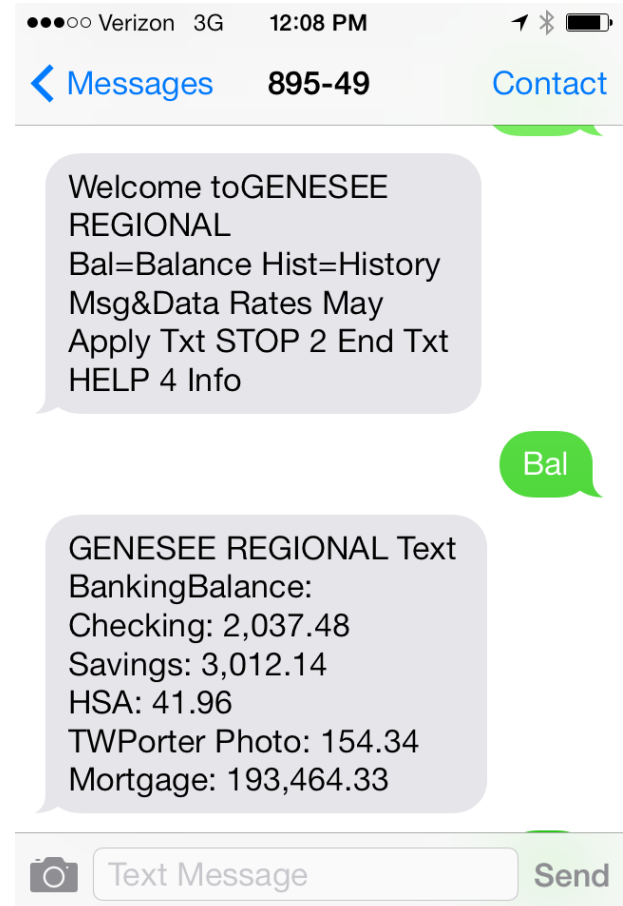
Text banking commands (1 of 2)

1. A listing of all commands is in *GRBonline*: Account Options > Mobile Settings > Text Mobile Settings
2. The number to text commands to is 89549

Text command	Result returned
Bal	All Account Balances
Bal + Mobile Short Name	Single Account Balance
Hist	All Accounts Recent Activity
Hist + Mobile Short Name	Single Account Recent Activity
Help	Commands
Stop	Cancel

Text banking commands (2 of 2)

Text banking responses will look like this on your phone:



Customer Service

- E-mail customer service: info@GRBbank.com
- Call us at: 585.249.1540