



GRBMobile

Enhancement Guide



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Touch ID Enabled for iOS

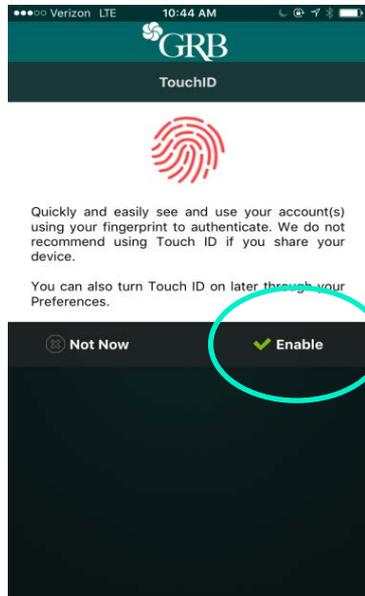
GRB*mobile* apps for ***iPhone and iPad only*** support the Touch ID feature for login, utilizing the fingerprint recognition technology within the device to authenticate the user instead of entering a user name and password.

1. Verify that Touch ID is enabled on the device in the settings menu.
2. Login into the GRB*mobile* app with your user name and password.



Touch ID Enabled for iOS

3. The TouchID activation screen will appear. Touch **Enable** if you would like to use TouchID authentication to login to GRBmobile.



4. Once you have chosen to enable TouchID, touch the fingerprint pad on the device to register your finger print.



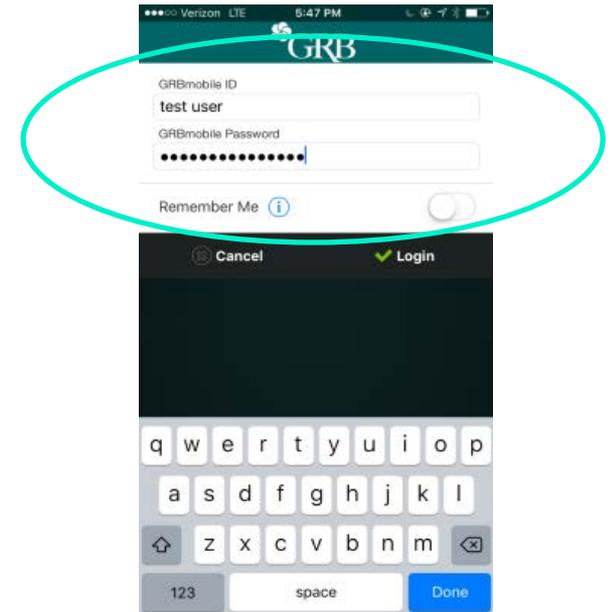
If you bypass the TouchID activation by selecting **Cancel**, it can be activated later from **Preferences** in the fly out menu.



Remember Me for GRBmobile ID

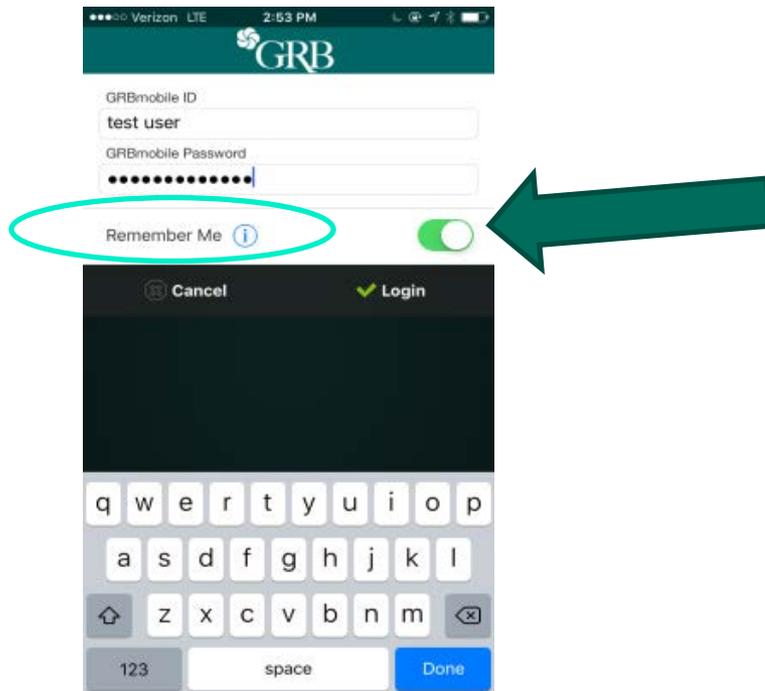
The Remember Me features saves the GRBmobile ID so it does not need to be typed in each time the user logs into the app. The password will still be required.

1. At the login screen, type in your user name in the first field and your password in the second field.



Remember Me for GRBmobile ID

2. Toggle the **Remember Me** radio button on the right side of the screen to show as green.



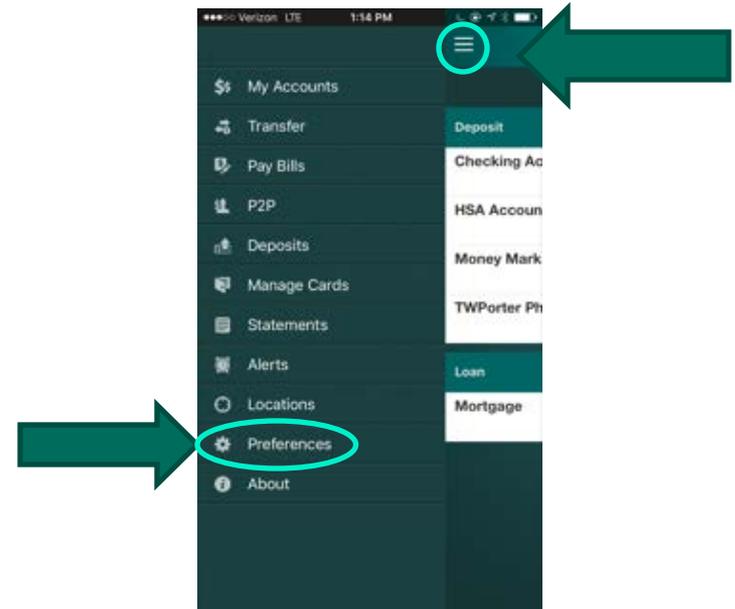
3. Your username will automatically save to the GRBmobile ID field for future logins. Toggle the **Remember Me** radio button to deactivate this feature if needed.



Customer Initiated Password Change

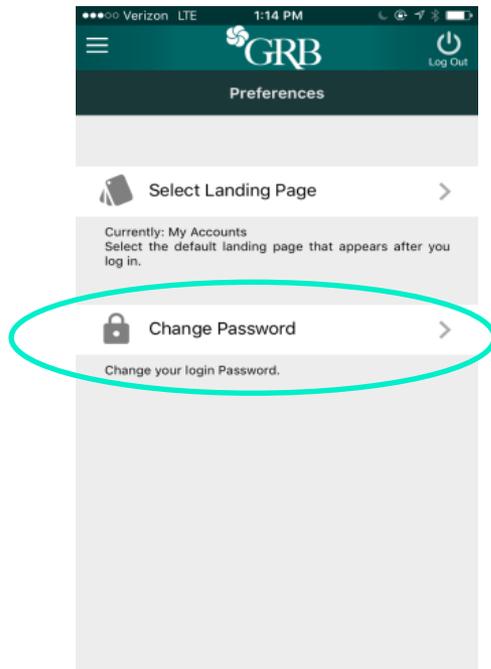
Users can now change their GRB*mobile*/GRB*online* password within the GRB*mobile* app. Passwords changed in GRB*mobile* will flow to GRB*online* (and vice versa).

1. Touch the **Menu** icon to access the fly out menu. Touch **Preferences**, which is the second from last item at the bottom.

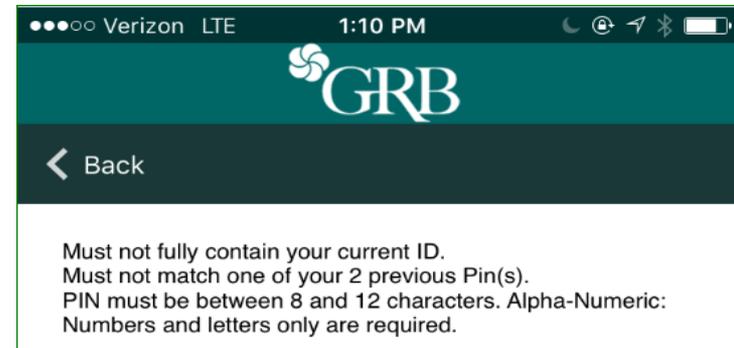


Customer Initiated Password Change

2. Touch **Change Password** button in the middle of the screen.



3. Touch the box under Current Password to bring up the keyboard. For help with choosing a password, touch the **Information** button to review rules for setting passwords.



Customer Initiated Password Change

4. Type in your **Current Password** in the first field. Go to the next field and enter your **New Password**. Go to the third field, **Re-Enter New Password**, and re-type your new password. Touch the Submit button below the fields when complete.

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GRB Log Out

Change Password

Back

What is this Password used for? ⓘ
It is used along with your ID to log into this mobile app.

Current Password

New Password

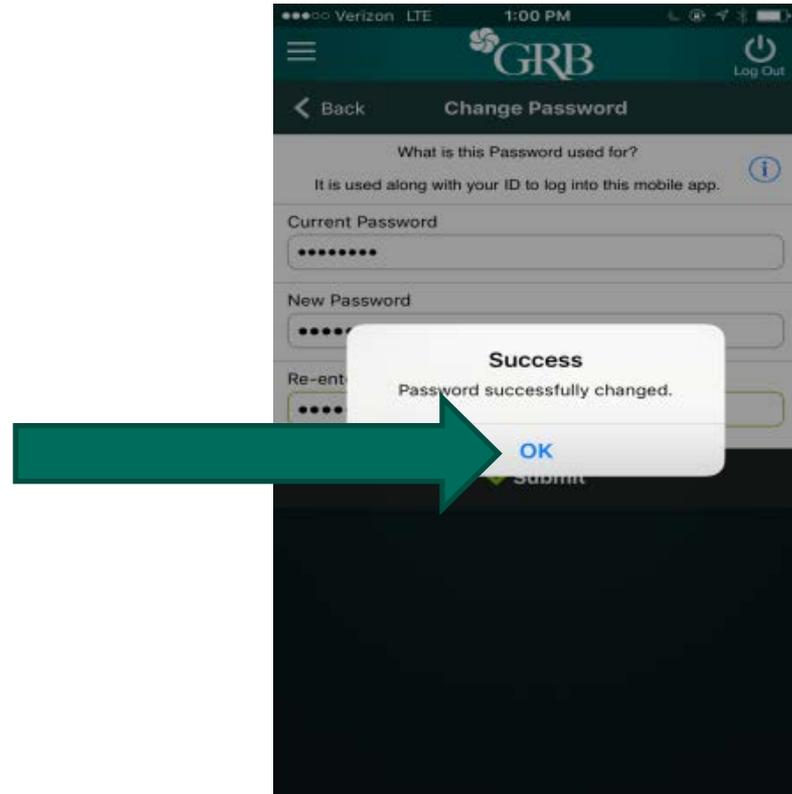
Re-enter New Password

Submit



Customer Initiated Password Change

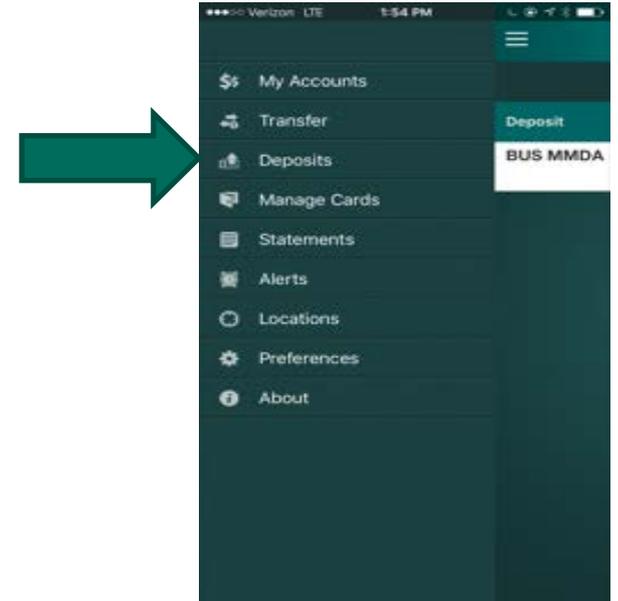
5. You will receive a pop up confirmation message that the password was successfully changed. Touch the blue **OK** in the middle of the screen.



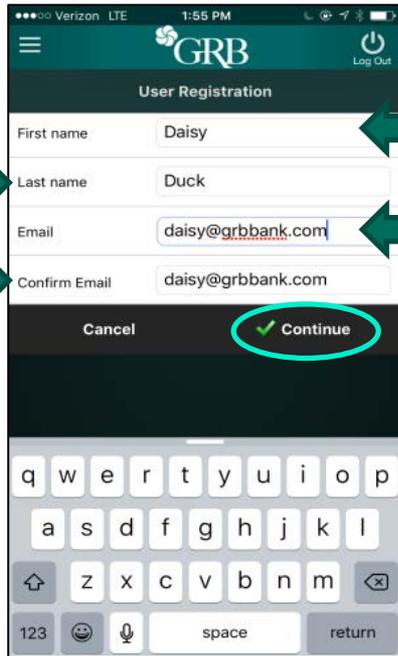
Request Enrollment in GRBmobile Deposit

Consumer users can request enrollment in GRBmobile Deposit through the GRBmobile app.

1. Touch the menu icon to display the fly out menu. Touch **Deposits**, the third navigation button from the top.



Request Enrollment in GRBmobile Deposit



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GRB Log Out

User Registration

First name Daisy

Last name Duck

Email daisy@grbbank.com

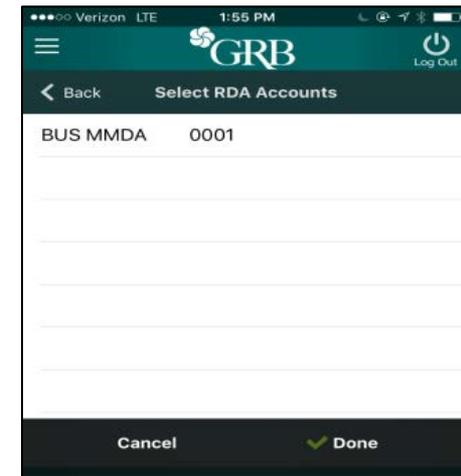
Confirm Email daisy@grbbank.com

Cancel Continue

q w e r t y u i o p
a s d f g h j k l
z x c v b n m
123 space return

2. Complete the following fields in order: **First name**, **Last name**, **Email address** and then **Confirm email address**. Touch **Continue**, below and to the right of the fields to go to the next step. Select **Cancel** on the left to stop the registration process.

3. A list of your accounts will display.



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GRB Log Out

Back Select RDA Accounts

BUS MMDA 0001

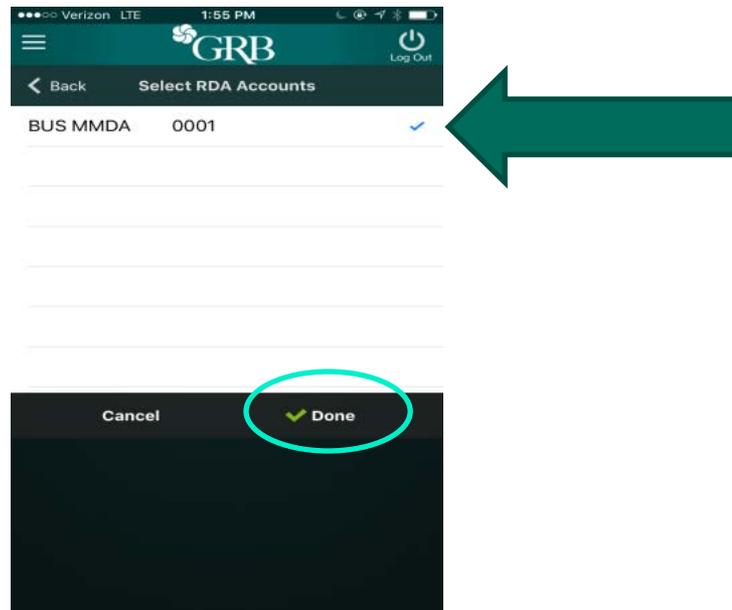
Cancel Done



Request Enrollment in GRBmobile Deposit

4. Touch the account(s) you would like setup with GRBmobile Deposit. Each selected account will have a blue check mark next to it. When all desired accounts have been selected, touch **Done**.

*Note, not all accounts are eligible for GRBmobile Deposit such as business accounts and HSA accounts. If you have requested enrollment in an ineligible account, we will contact you to let you know.



Request Enrollment in GRBmobile Deposit

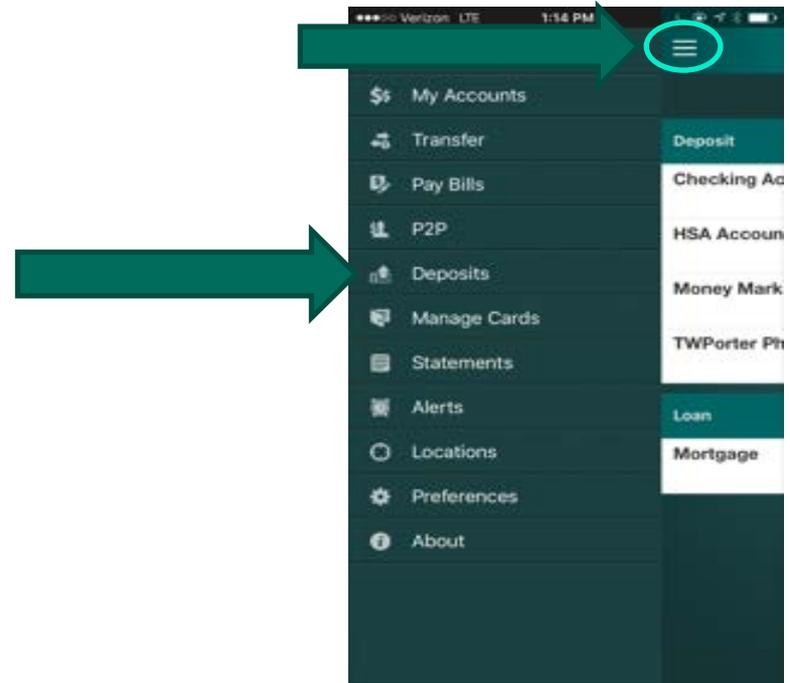
5. You will receive a confirmation message that your request was submitted. We will email you within 3 business days to let you know if your request for access to *GRBmobile* has been approved. Touch the ok button below the message to return to the app.



View Deposit Limits for GRBmobile Deposit

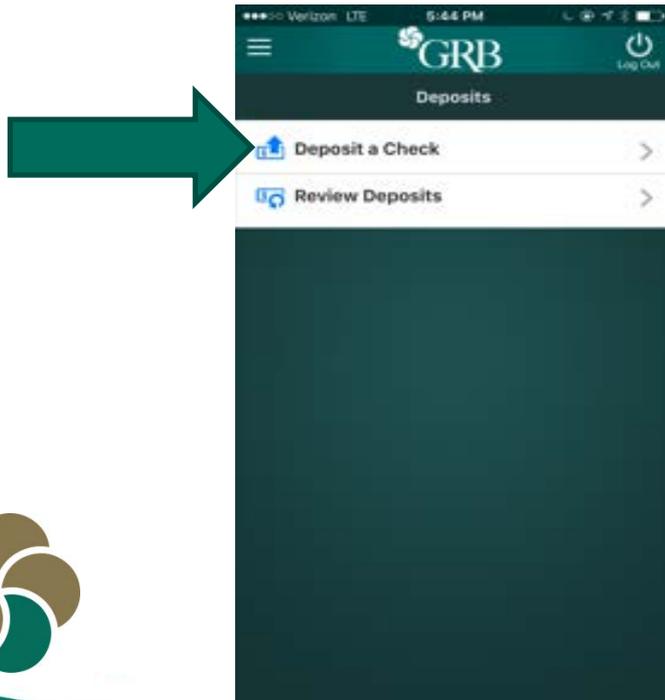
Consumer users can now view remaining daily deposit limits for GRBmobile Deposit within the GRBmobile app.

1. Touch the menu icon to access the fly out menu. Touch **Deposits** icon, the fifth navigation button from the top.

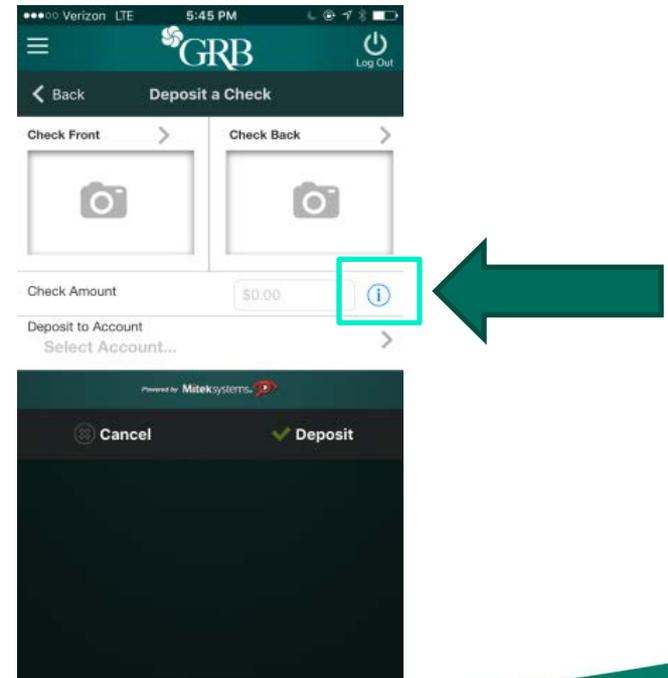


View Deposit Limits for GRBmobile Deposit

2. Touch **Deposit a Check**, which is the first button at the top.

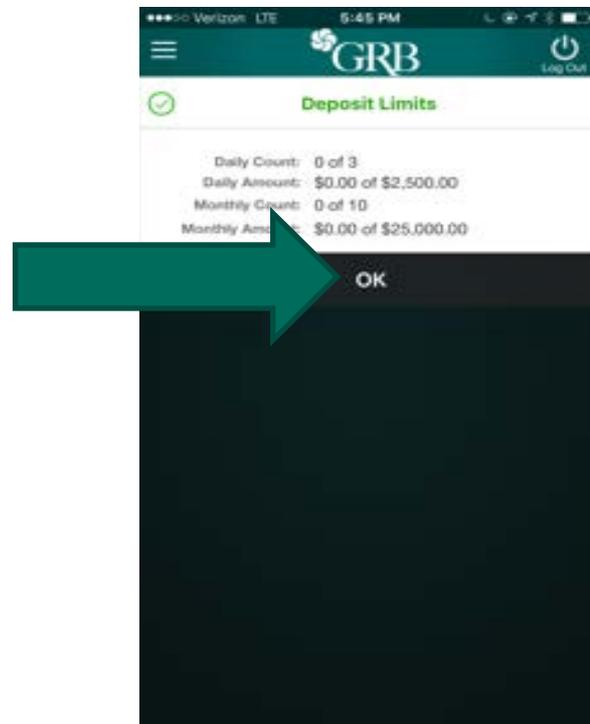


3. Touch the blue information icon in the check amount field, middle of the screen and to the right.



View Deposit Limits for GRBMobile Deposit

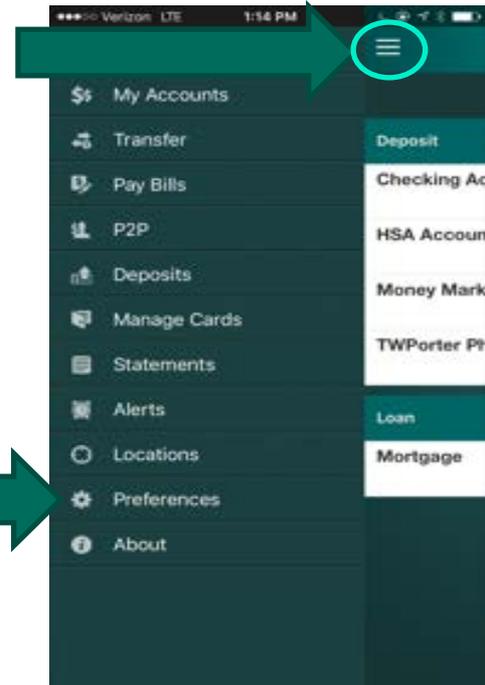
4. A screen will display your remaining limits for the day. Touch OK to return to the Deposit a Check screen.



Select a Landing Page

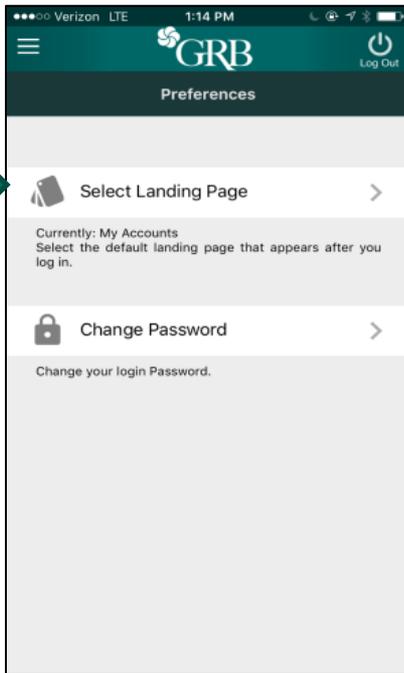
Users can now select a landing page to automatically display after logging into *GRBmobile*.

1. Touch the menu box to display the fly out menu. Touch **Preferences**, second navigation button from the bottom of the list.

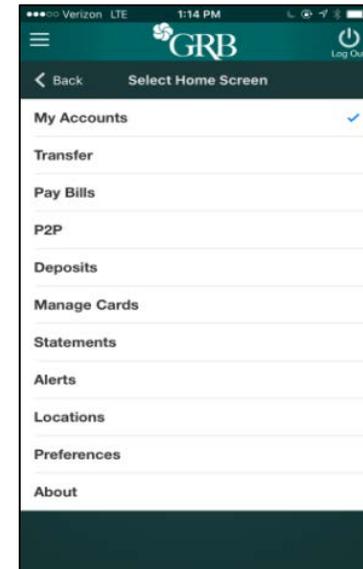


Select a Landing Page

2. Touch **Select Landing Page**, which is the top button.



3. Touch the name of the page you would like to display first once you have logged into *GRBmobile*. A blue check mark will appear indicating your selection. This will be the page displayed at login.



Change Account Display Order

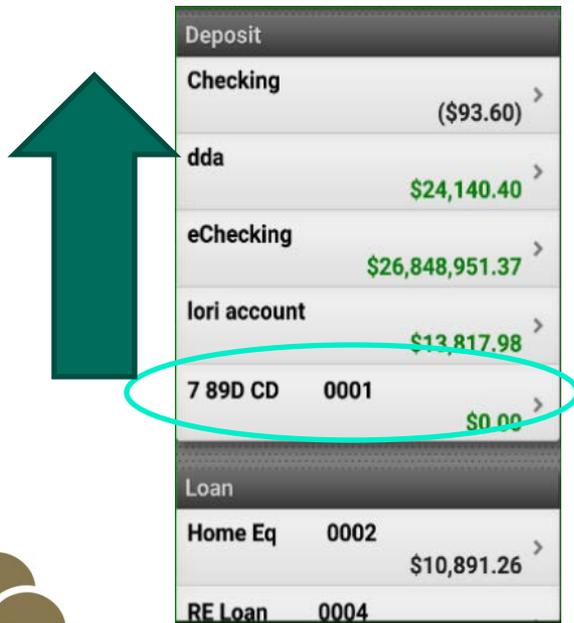
Users can change the order the accounts are displayed on the My Accounts page in *GRBmobile*. Helpful hints:

- Accounts can only be reordered within their respective account grouping (Deposits, Loans).
- Account ordering is device-specific and must be set on each device should you have the *GRBmobile* app downloaded on more than one device.



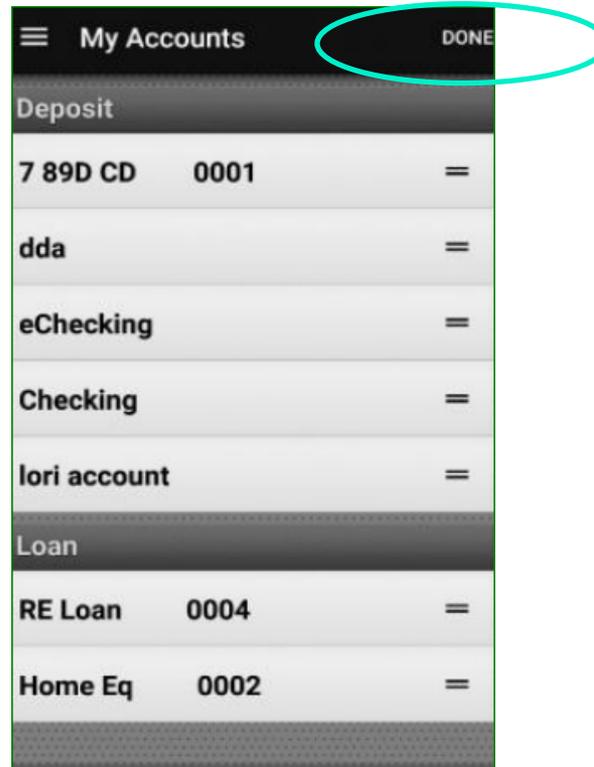
Change Account Display Order

1. From the **My Accounts** screen, press and hold the account you want to move.
2. This activates the reorder accounts feature.
3. While still holding the account, move it to the new position.



Change Account Display Order

4. Tap **Done** in the upper right corner to save changes to the account order.



Viewing Check and Deposit Images in GRB*mobile*

Users can now access images of cleared checks and deposit tickets within the GRB*mobile* app.

1. From the **My Accounts** screen in the account listing, touch the account name to display the recent transactions.



Viewing Check and Deposit Images in GRBMobile

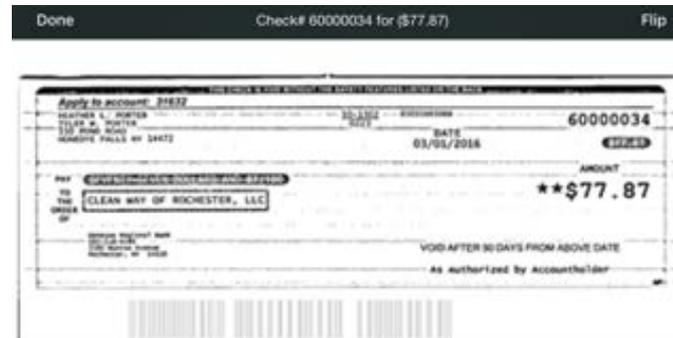
2. The recent transaction list will be displayed. Transactions that have associated images will be accompanied by a blue check icon.

CHECK	60000034	Payee: CLEAN
WAY OF ROCHESTER, LLC		
		(\$77.87)
3/8/2016	Balance	\$9,343.21
<hr/>		
DDA DEPOSIT		
		\$250.00
3/8/2016	Balance	\$9,421.08



Viewing Check and Deposit Images in GRBMobile

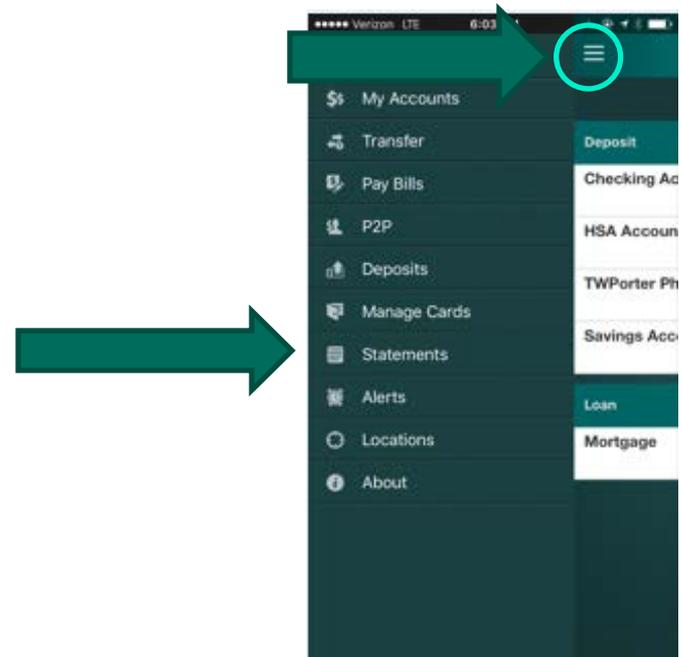
3. Touching the blue check icon displays the image of the check or the deposit slip. Touch the **Flip** option to see the back of the image.



Viewing Statements in GRBMobile Deposit

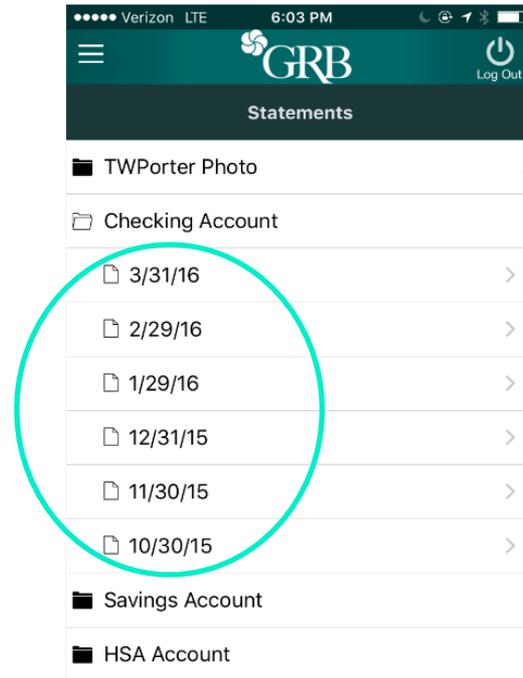
Users can now download and view monthly statements within the GRB*mobile* app.

1. Touch the menu bar to access the fly out menu. Touch **Statements**, the fourth navigation button from the bottom.



Viewing Statements in GRBmobile Deposit

2. A list of accounts with statements available will appear. Touch the account for which you would like to view a statement. A list of available statements will appear by date, most recent at the top. Touch the date of the statement you would like to view to display an image of the statement on your device.



Customer Service

- E-mail customer service: info@GRBbank.com
- Call us at: 585.249.1540

