



Mobile Check Deposit Quick Reference Guide

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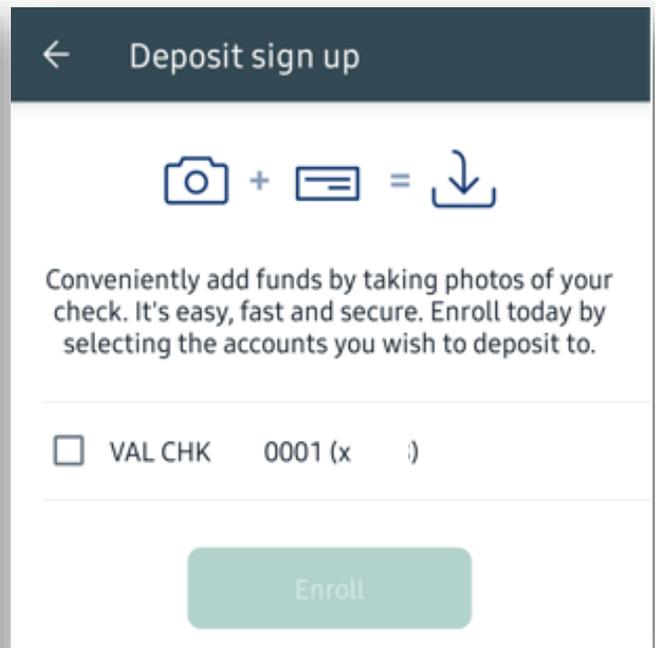
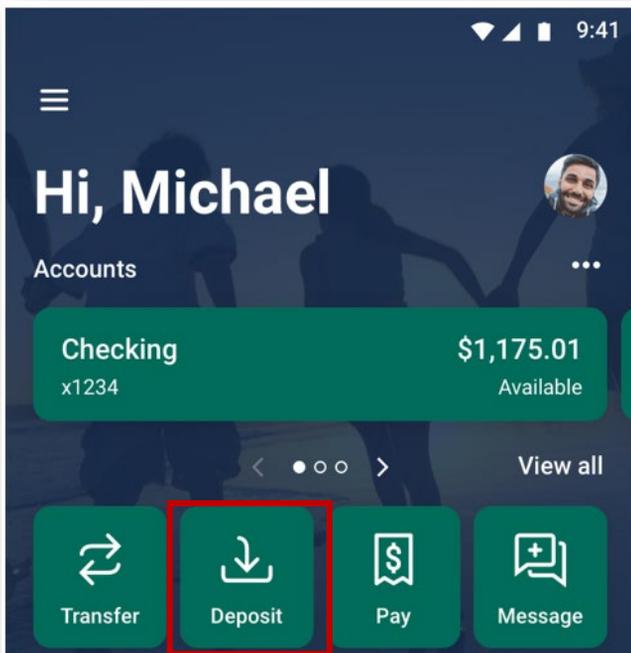
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Mobile Deposit Quick Reference Guide

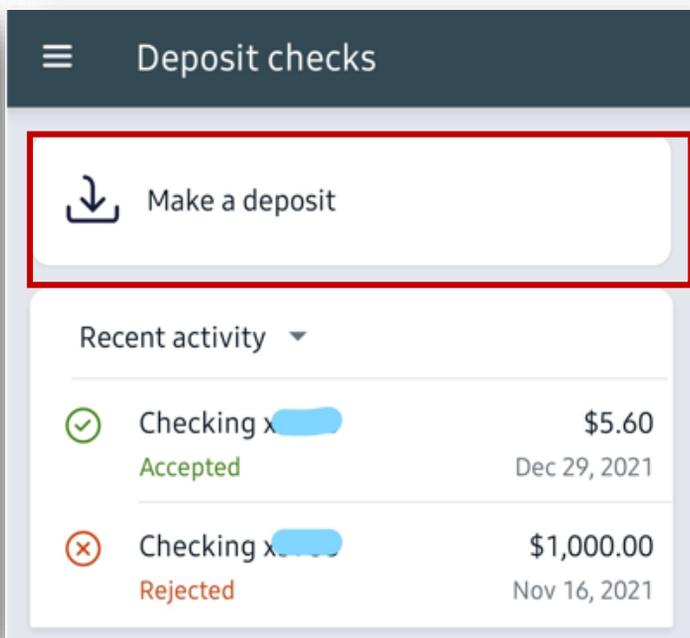
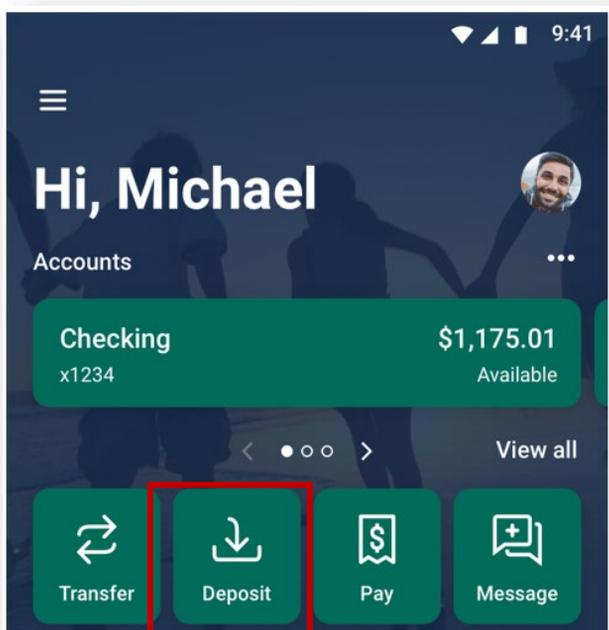
Enrolling in Mobile Check Deposit

- Step 1: Click on the *Deposits* icon on the Dashboard, or *Deposit checks* in the flyout menu. Note: You can also enroll through the desktop by following the same steps. You will need a mobile device to make a deposit.
- Step 2: Select the accounts you wish to enroll and click *Enroll*.
- Step 3: You will receive a notification once your enrollment is complete. This is typically completed within one business day



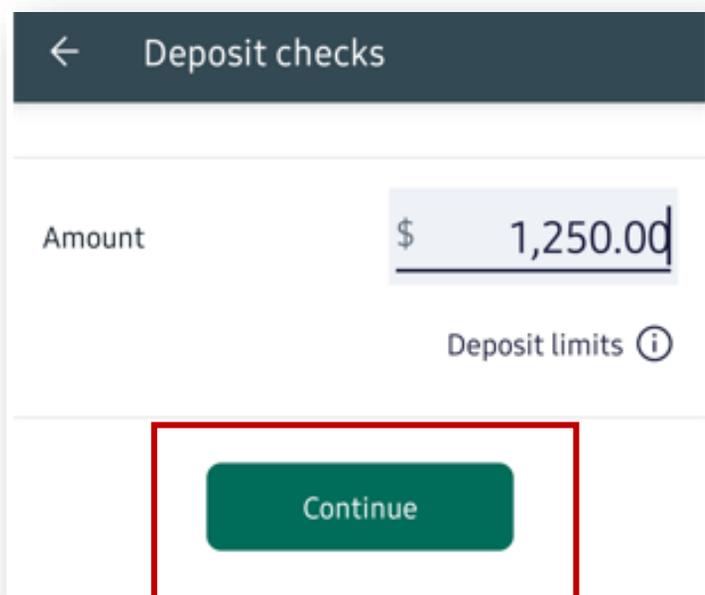
Making a Deposit with Mobile Deposit

- Step 1: Click on the *Deposits* icon on the Dashboard, or *Deposit checks* in the flyout menu
- Step 2: Click *Make a deposit*. You can also click on an item in Recent activity to view details and the check image



Making a Deposit with Mobile Deposit

- Step 4: Enter the amount listed on the check and click *Continue*. You're also able to view your deposit limits here. After continuing, select which account to deposit into (if multiple accounts are enrolled).

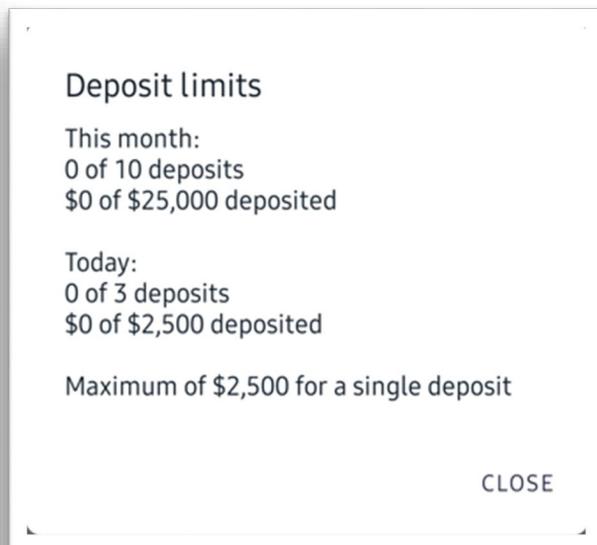


← Deposit checks

Amount \$ 1,250.00

Deposit limits ⓘ

Continue



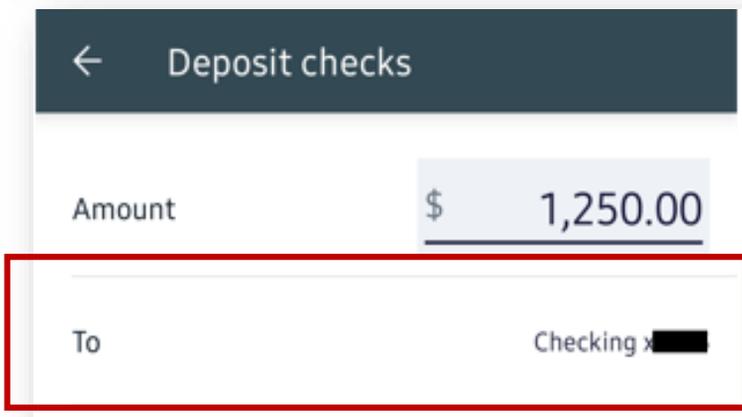
Deposit limits

This month:
0 of 10 deposits
\$0 of \$25,000 deposited

Today:
0 of 3 deposits
\$0 of \$2,500 deposited

Maximum of \$2,500 for a single deposit

CLOSE



← Deposit checks

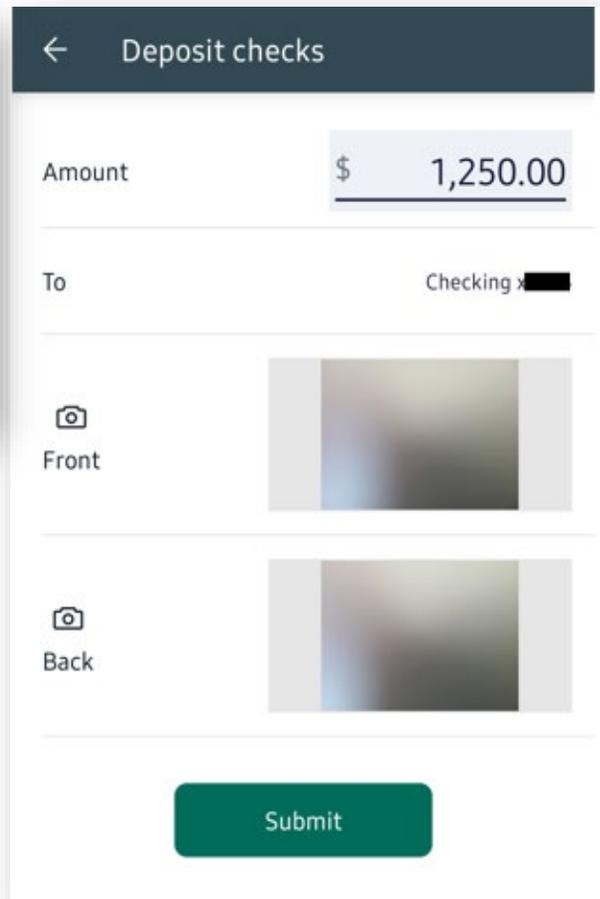
Amount \$ 1,250.00

To Checking x [redacted]



Making a Deposit with Mobile Deposit

- Step 5: Endorse the back of your check with your signature and "For GRB Mobile Deposit Only." Then tap the screen to take a picture of the front and then the back of the check to make your deposit. Click *Submit*.
- Deposits submitted before 7 PM EST on a business banking day will generally be available the next business day



- Securely store the original check for 7 business days after transmission. Verify your check has been credited to your account. After 7 business days, destroy the original check by marking it 'VOID' and shredding it.



Mobile Deposit FAQs

Q. What is Mobile Check Deposit?

A. Mobile Check Deposit allows you to deposit checks from your GRBbank mobile app. To make a deposit, simply take pictures of the front and back of an endorsed check.

Q. How do I endorse my checks?

A. Checks must be endorsed with your signature, followed by “For GRB Mobile Deposit Only”. Please note: omission of this endorsement may result in the reversal of or an extended hold on the deposit.

Q. How do I enroll to use Mobile Deposit?

A. Log in to the GRBbank app. Tap Deposit on your Dashboard, or Deposit checks in the flyout menu. Follow the steps and choose the accounts you wish to deposit into. We'll send you an email when your Mobile Deposit is ready to use!

Q. What type of device do I need to make a Mobile Deposit?

A. All you need is your iPhone, iPad, or Android with the GRBbank App.

Q. How do I deposit a check using Mobile Deposit?

- A.
1. Tap Deposit on your Dashboard, or Deposit checks in the flyout menu
 1. Enter the check amount and tap Continue.
 2. Take pictures of the front and back of your endorsed check. Checks must be endorsed with your signature and “For GRB Mobile Deposit Only”.
 3. Select the account you'd like the check deposited into. Tap Submit.



Mobile Deposit FAQs

Q. When will my funds be available?

A. Deposits submitted before 7 PM EST on a business banking day will generally be available the next business day.

Q. Are there limits with Mobile Check Deposit?

A. You may deposit up to three checks, totaling no more than \$2,500 on any given banking day and no more than \$25,000 in any given month.

Q. Do I need to use a deposit slip to make a deposit through Mobile Deposit?

A. No. You will only need to take a picture of the front and back of the check being deposited.

Q. How will I know that my deposit was accepted?

A. You'll receive an email confirmation that the deposit has been approved. The check will be posted once the deposit has processed.

Q. What should I do with my check after I've deposited it?

A. After you complete your transaction, hang on to your check to make sure it clears with no issue – then destroy it.

